



**Department of Veterans Affairs**  
**FREEDOM OF INFORMATION ACT (FOIA)**  
**REPORT FOR FISCAL YEAR 2015**

**I. BASIC INFORMATION REGARDING THE REPORT**

**1. Point of Contact for questions regarding the report:**

James P. Horan, Director FOIA  
Service (005R1C) Department of  
Veterans Affairs 810 Vermont  
Avenue, NW Washington, DC 20420  
(202) 632-7453

**2. The electronic address for this report on VA's World Wide Web site is:**

[http://www.foia.va.gov/FOIA\\_Reports.asp](http://www.foia.va.gov/FOIA_Reports.asp)

**3. A copy of the report in paper form may be obtained by contacting the Department FOIA Officer (see I.1, above).**

**II. MAKING A FOIA REQUEST**

**1. Names, addresses, and telephone numbers of all individual agency components that are designated to receive FOIA requests can be found at the below links:**

- ▶ [Veterans Affairs Central Office \(VACO\)](#)
  - ▶ [Veterans Benefit Administration \(VBA\)](#)
  - ▶ [Veterans Health Administration \(VHA\)](#)
  - ▶ [National Cemetery Administration \(NCA\)](#)
  - ▶ [Board of Veterans Appeals \(BVA\)](#)
- 

**2. Some requests are not granted in cases where the document requested either does not exist or cannot be found after a reasonable search or where the FOIA would prevent granting the request based on an applicable FOIA exemption. A description of each FOIA exemption category is provided in Section III.3, below**

### III. ACRONYMS, DEFINITIONS, AND EXEMPTIONS

1. Below is a list of acronyms used in this Report:

Component Abbreviation	Component Name
Admin	Office of Deputy Assistant Secretary for Administration
BVA	Board of Veterans Appeals
C&LA	Congressional and Legislative Affairs
CFM	Construction and Facilities Management
GC	General Counsel
HRM	Human Resources Management
IG	Inspector General
MGMT	Office of Assistant Secretary for Management
NCA	National Cemetery Administration
OAL	Office of Acquisition and Logistics (001AL)
OASHRA	Office of Assistant Secretary for Human Resources and Administration
OASP&IA	Office of Assistant Secretary for Public and Intergovernmental Affairs
ODASB	Office of Deputy Assistant Secretary for Budget
ODASIA	Office of Deputy Assistant Secretary for Intergovernmental Affairs
ODI	Office of Diversity and Inclusion
OIT	Office of Information and Technology
ORM	Office of Resolution Management
OSDBU	Office of Small and Disadvantaged Business Utilization
OSP	Operations, Security, and Preparedness
P&P	Policy and Planning
PA	Public Affairs
SEC	Office of the Secretary
VBA	Veterans Benefits Administration
VHA	Veterans Health Administration

#### IV. EXEMPTION 3 STATUTES

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
5 U.S.C. app. 3 § 7(b)	Names of employees who provide information or complaints to the Inspector General.		GC	1	16
			OIT	1	
			VHA	2	
			IG	12	
41 U.S.C. § 4702	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	CFM	5	76
			OAL	31	
			OIT	3	
			VHA	36	
			IG	1	
41 U.S.C. § 2102	Contractor bid or proposal information, source selection information	Legal & Safety Employer Research, Inc. v. U.S. Dep't. of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001)	OAL	7	24

		(dictum).			
			OIT	1	
			VHA	16	
38 U.S.C. § 5701	"All files, records, reports, and other papers and documents pertaining to any claim under any of the laws administered by the Secretary and the names and addresses of present or former members of the Armed Forces, and their dependents, in the possession of [VA]"	Ashton v. VA, No. 99-6018, 1999 WL 753331, at *1 (2d Cir. Sept. 3, 1999) (unpublished disposition).	CFM	1	141
			OIT	1	
			OSDBU	10	
			VBA	3	
			VHA	71	
			IG	55	
38 U.S.C. § 5705	Records created by VA as part of its medical quality assurance program; certain other information pertaining to VA's medical quality assurance program	Schulte & Sun-Sentinel Co. v. VA, No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996).	OAL	1	89
			VHA	78	
			IG	10	
38 U.S.C. § 7332	Records of patients being treated for certain conditions	Palmer v. Derwinski, No. 91-197, slip op. at 3-4 (E.D. Ky, June 10, 1992).	VBA	3	2,895
			VHA	2,890	
			IG	2	
35 U.S.C. § 205	Certain invention disclosure		OAL	1	2

	information				
			VHA	1	
38 U.S.C. § 7451	Information collected in VA nurse and other health-care personnel wage surveys.		VHA	1	1
26 U.S.C. §§ 6103, 6105 (Internal Revenue Code)	Certain tax return information, to include Taxpayer Identification Numbers of third parties, and certain tax convention information	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); Leonard v. U.S. Dep't of Treasury, 590 F. App'x. 141, 143-44 (3d Cir. 2014) (per curiam); Pac. Fisheries, Inc. v. IRS, 395 F. App'x. 438, 440 (9th Cir. 2010) (unpublished disposition) (26 U.S.C. §§ 6103, 6105); Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. § 6105).	CFM	1	37
			OAL	16	
			VHA	20	
Fed. R. Crim. P. 6(e), enacted by Act of July 30, 1977, Pub. L. No. 95-78, 91 Stat. 319	Certain records pertaining to grand jury proceedings	Sussman v. USMS, 494 F.3d 1106, 1113 (D.C. Cir. 2007); Fund for Constitutional Gov't v. Nat'l Archives & Records Serv., 656 F.2d 856, 867-68 (D.C. Cir. 1981); Durham v. U.S. Atty. Gen., No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); Cozen O'Connor v. U.S. Dep't of Treasury, 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008).	IG	1	1
44 U.S.C. § 3501 (note)	Confidential respondent data		IG	1	1


## V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
Admin	7	9	11	5
BVA	2	29	25	6
C&LA	3	48	34	17
CFM	71	71	116	26
GC	20	121	87	54
HRM	7	36	20	23
IG	25	527	522	30
MGMT	5	29	21	13
NCA	30	59	40	49
OAL	39	330	321	48
OASHRA	10	7	4	13
OASP&IA	17	8	3	22
ODASB	0	0	0	0
ODASIA	3	18	1	20
ODI	1	2	1	2
OIT	38	219	142	115
ORM	1	39	37	3
OSDBU	4	27	20	11
OSP	0	5	4	1
P&P	1	4	2	3
PA	8	13	11	10
SEC	34	98	97	35
VBA	537	2,492	2,650	379
VHA	1,579	25,525	26,267	837
AGENCY OVERALL	2,442	29,716	30,436	1,722

Office of Finance was previously listed as its own office but actually fell organizationally under Management (MGMT) and so no longer is shown on its own. The pending request for OF that was reported in the FY 14 report was closed out and therefore is no longer pending or shown under MGMT.







P&P	2	0	0	0	0	0	0	0	0	0	0	0	0	2
PA	1	3	0	7	0	0	0	0	0	0	0	0	0	11
SEC	20	39	9	27	0	1	0	0	0	0	0	1	0	97
VBA	448	2,029	44	61	0	2	1	33	0	0	0	32	0	2,650
VHA	12,790	7,098	4,923	1,046	0	161	82	29	0	0	0	105	33	26,267
AGENCY OVERALL	13,571	9,688	5,096	1,340	1	229	143	79	8	43	0	203	35	30,436

**V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS  
BASED ON REASONS OTHER THAN EXEMPTIONS"**

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
VHA	Unable to locate or contact requester	33	33
ORM	Litigation	2	2
AGENCY OVERALL			35

**V.B.(3). DISPOSITION OF FOIA REQUESTS -- NUMBER OF TIMES EXEMPTIONS APPLIED**

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
Admin	0	0	0	2	0	3	0	0	0	0	0	0	0	0
BVA	0	0	0	0	1	0	1	0	0	0	0	0	0	0
C&LA	0	0	0	0	0	1	0	0	0	0	0	0	0	0
CFM	0	0	7	16	3	18	0	0	0	0	0	0	0	0
GC	0	1	1	2	31	26	0	0	0	0	0	0	0	0
HRM	0	0	0	0	0	1	0	0	0	0	0	0	0	0
IG	0	0	73	1	32	181	40	1	73	0	2	1	0	0
MGMT	0	0	0	2	1	2	0	0	0	0	0	0	0	0
NCA	0	0	0	1	1	14	0	0	1	0	0	0	0	0
OAL	0	2	42	87	33	98	0	0	0	0	1	0	0	0
OASHRA	0	0	0	0	1	2	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIT	0	2	4	7	4	29	0	0	1	0	0	0	0	0
ORM	0	1	0	0	2	22	0	0	15	0	0	0	0	0
OSDBU	0	0	10	4	2	12	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	1	0	0	0	0	0	0	0	0
P&P	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	3	0	0	0	0	0	0	0	0
SEC	0	0	0	0	19	45	0	0	1	0	0	0	0	0

VBA	0	1	6	1	106	2,306	0	15	1,328	2	0	0	0	0
VHA	3	5	3,088	194	204	8,864	103	4	2,374	5	13	9	0	0
AGENCY OVERALL	3	12	3,231	317	440	11,628	144	20	3,793	7	16	10	0	0

**VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS**

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	287	334	332	289
HRM	0	0	0	0
IG	5	44	45	4
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OIT	0	0	0	0
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
P&P	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	0	0	0
VHA	0	0	0	0
AGENCY OVERALL	292	378	377	293

**VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS**

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
Admin	0	0	0	0	0
BVA	0	0	0	0	0
C&LA	0	0	0	0	0
CFM	0	0	0	0	0
GC	78	13	8	233	332
HRM	0	0	0	0	0
IG	28	3	2	12	45
MGMT	0	0	0	0	0
NCA	0	0	0	0	0
OAL	0	0	0	0	0
OASHRA	0	0	0	0	0
OASP&IA	0	0	0	0	0
ODASB	0	0	0	0	0
ODASIA	0	0	0	0	0
ODI	0	0	0	0	0
OIT	0	0	0	0	0
ORM	0	0	0	0	0
OSDBU	0	0	0	0	0
OSP	0	0	0	0	0
P&P	0	0	0	0	0
PA	0	0	0	0	0

SEC	0	0	0	0	0
VBA	0	0	0	0	0
VHA	0	0	0	0	0
AGENCY OVERALL	106	16	10	245	377





VBA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	17	3	32	90	7	0	27	0	3	1	0	0	



OSP	0	0	0	0	0	0	0	0	0	0	0	0
P&P	0	0	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	0	0	0	0	0	0	0	0	0
VBA	0	0	0	0	0	0	0	0	0	0	0	0
VHA	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	61	1	9	7	3	15	4	4	2	0	94	

**VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS**

Agency / Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
GC	Moot	92	94
	Litigation	2	
AGENCY OVERALL			94

**VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS**

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
GC	142.00	177.12	<1	650.00
IG	15.00	36.77	1.00	233.00
AGENCY OVERALL	142.00	177.12	<1	650.00







	Pending											
OSP	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
P&P	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
PA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
SEC	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
VBA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
VHA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date of Appeal	2009-08-13	2009-07-30	2009-07-12	2009-05-27	2009-05-18	2009-05-05	2009-05-04	2009-04-20	2009-04-17	2008-08-18	
	Number of Days Pending	1538	1548	1561	1593	1599	1608	1609	1619	1620	1786	

## VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	11	69.11	<1	470	69	167.67	19	415	N/A	N/A	N/A	N/A
BVA	3	8.96	<1	41	43.5	43.5	6	350	N/A	N/A	N/A	N/A
C&LA	15	31.61	<1	135	50	62.75	1	150	N/A	N/A	N/A	N/A
CFM	30.5	217.62	1	706	235	225.93	<1	558	N/A	N/A	N/A	N/A
GC	11	18.7	<1	133	28	47.79	<1	207	N/A	N/A	N/A	N/A
HRM	67	108.71	5	535	100.5	93.33	26	171	N/A	N/A	N/A	N/A
IG	13	14.12	<1	70	23	32.74	<1	193	13	13	13	13
MGMT	18.5	39.25	<1	205	23	80.29	<1	351	N/A	N/A	N/A	N/A
NCA	21.5	21.5	15	28	78.5	77.08	16	232	N/A	N/A	N/A	N/A
OAL	1	9.63	<1	368	22	48.52	<1	286	N/A	N/A	N/A	N/A
OASHRA	22	22	22	22	181	327.33	114	687	N/A	N/A	N/A	N/A
OASP&IA	<1	<1	<1	<1	75.5	75.5	36	115	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASIA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	8	8	8
ODI	N/A	N/A	N/A	N/A	10	10	10	10	N/A	N/A	N/A	N/A
OIT	7	13.16	<1	180	63	107.36	<1	602	N/A	N/A	N/A	N/A
ORM	9	10.61	<1	25	10	34.33	8	85	N/A	N/A	N/A	N/A
OSDBU	10	15.31	1	45	6	57.18	2	743	N/A	N/A	N/A	N/A
OSP	13	13	9	17	10.5	10.5	8	13	N/A	N/A	N/A	N/A
P&P	7	7	7	7	19	19	19	19	N/A	N/A	N/A	N/A
PA	8	7.22	2	13	246	229.6	13	422	119	119	14	224

SEC	16	20.11	<1	131	31.5	47.03	1	230	6	6	6	6
VBA	179	159.01	<1	793	10	47.83	<1	858	6.5	6.5	2	11
VHA	4	14.08	<1	674	15	36.98	<1	649	6	37	<1	322
AGENCY OVERALL	5	24.88	<1	793	15	46.16	<1	858	6	37.83	<1	322

**VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED**

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	16.5	102.67	1	470	19	19	19	19	N/A	N/A	N/A	N/A
BVA	9	12.2	1	41	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
C&LA	125	125	125	125	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CFM	3	2.33	1	3	232	229.73	10	558	N/A	N/A	N/A	N/A
GC	11	12.08	<1	41	48.5	59.97	<1	207	N/A	N/A	N/A	N/A
HRM	64	76.82	5	284	35	35	26	44	N/A	N/A	N/A	N/A
IG	20	18.95	<1	44	27	34.42	<1	193	13	13	13	13
MGMT	24.5	31.25	1	74	88	154	23	351	N/A	N/A	N/A	N/A
NCA	15	15	15	15	88	105.53	19	232	N/A	N/A	N/A	N/A
OAL	1	9.57	<1	368	27	55.09	<1	286	N/A	N/A	N/A	N/A
OASHRA	22	22	22	22	181	181	181	181	N/A	N/A	N/A	N/A
OASP&IA	<1	<1	<1	<1	115	115	115	115	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASIA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	8	8	8
ODI	N/A	N/A	N/A	N/A	10	10	10	10	N/A	N/A	N/A	N/A
OIT	10	19.07	<1	141	73	120.85	14	602	N/A	N/A	N/A	N/A
ORM	9	11.21	2	25	46.5	46.5	8	85	N/A	N/A	N/A	N/A
OSDBU	17	23.29	7	45	13	17.6	6	44	N/A	N/A	N/A	N/A
OSP	17	17	17	17	13	13	13	13	N/A	N/A	N/A	N/A
P&P	7	7	7	7	19	19	19	19	N/A	N/A	N/A	N/A

PA	7	7.33	2	13	N/A	N/A	N/A	N/A	14	14	14	14
SEC	12.5	21.36	<1	131	28	33.23	1	147	6	6	6	6
VBA	182	166.63	<1	793	9	39.4	<1	858	6.5	6.5	2	11
VHA	3	12.3	<1	674	18	40.23	<1	649	4	32	<1	322
AGENCY OVERALL	4	26.21	<1	793	17	43.3	<1	858	6	29.52	<1	322

## VII.C. PROCESSED SIMPLE REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	6	0	0	0	0	1	0	0	0	0	0	0	1	8
BVA	21	3	1	0	0	0	0	0	0	0	0	0	0	25
C&LA	21	3	1	2	2	0	2	0	0	0	0	0	0	31
CFM	4	0	1	0	0	0	0	0	0	0	0	1	2	8
GC	28	6	4	0	1	0	1	0	0	0	0	0	0	40
HRM	3	2	1	2	1	3	0	0	0	0	1	0	1	14
IG	81	34	2	2	0	0	0	0	0	0	0	0	0	119
MGMT	9	1	2	2	1	0	0	0	0	0	1	0	0	16
NCA	2	2	0	0	0	0	0	0	0	0	0	0	0	4
OAL	187	13	3	2	0	1	0	2	0	1	0	1	0	210
OASHRA	0	1	0	0	0	0	0	0	0	0	0	0	0	1
OASP&IA	1	0	0	0	0	0	0	0	0	0	0	0	0	1
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIT	78	9	5	3	1	0	1	1	1	0	0	0	0	99
ORM	30	4	0	0	0	0	0	0	0	0	0	0	0	34
OSDBU	10	1	2	0	0	0	0	0	0	0	0	0	0	13
OSP	2	0	0	0	0	0	0	0	0	0	0	0	0	2
P&P	1	0	0	0	0	0	0	0	0	0	0	0	0	1
PA	9	0	0	0	0	0	0	0	0	0	0	0	0	9
SEC	38	24	0	1	0	1	1	0	0	0	0	0	0	65

VBA	251	85	70	67	61	37	40	68	281	194	640	22	14	1,830
VHA	19,042	2,330	533	313	205	147	77	43	48	82	175	7	6	23,008
AGENCY OVERALL	19,824	2,518	625	394	272	190	122	114	330	277	817	31	24	25,538

### VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	1	0	0	1	0	0	0	0	0	0	0	0	1	3
BVA	1	0	0	0	1	0	0	0	0	0	0	1	0	3
C&LA	1	0	2	0	0	0	0	1	0	0	0	0	0	4
CFM	15	9	1	8	1	2	4	3	2	3	19	23	18	108
GC	20	5	6	3	4	2	3	1	0	2	1	0	0	47
HRM	0	1	1	0	1	2	0	0	1	0	0	0	0	6
IG	153	143	55	27	19	2	2	0	0	1	0	0	0	402
MGMT	3	1	0	0	2	0	0	0	0	0	1	1	0	8
NCA	4	4	8	2	14	0	1	0	0	0	3	0	0	36
OAL	52	26	9	2	3	3	5	1	5	0	5	0	0	111
OASHRA	0	0	0	0	0	1	0	0	0	1	0	0	1	3
OASP&IA	0	1	0	0	0	1	0	0	0	0	0	0	0	2
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OIT	15	5	1	7	3	3	0	1	1	0	2	3	2	43
ORM	2	0	0	0	1	0	0	0	0	0	0	0	0	3
OSDBU	14	0	1	0	1	0	0	0	0	0	0	0	1	17
OSP	2	0	0	0	0	0	0	0	0	0	0	0	0	2
P&P	1	0	0	0	0	0	0	0	0	0	0	0	0	1
PA	1	0	0	0	0	0	0	0	0	0	3	0	1	5
SEC	12	11	5	1	4	0	0	1	0	0	2	0	0	36



VBA	609	140	130	57	19	20	13	3	3	8	40	18	20	1,080
VHA	1,652	532	203	91	54	48	29	27	16	23	130	24	8	2,837
AGENCY OVERALL	2,559	878	422	199	127	84	57	38	28	38	206	70	52	4,758



VBA	2	0	0	0	0	0	0	0	0	0	0	0	0	0	2
VHA	32	4	0	1	3	1	1	1	0	1	1	1	0	46	
AGENCY OVERALL	38	4	0	1	3	1	1	1	0	1	2	1	0	53	

## VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
Admin	2	220.5	220	1	265	265	0	N/A	N/A
BVA	1	15	15	1	10	10	0	N/A	N/A
C&LA	16	52	64	0	N/A	N/A	0	N/A	N/A
CFM	7	128	122	16	73.5	88	0	N/A	N/A
GC	27	51	46	9	35	47	0	N/A	N/A
HRM	17	71	77	5	144	172	0	N/A	N/A
IG	0	N/A	N/A	29	6	8	0	N/A	N/A
MGMT	6	34	36	2	166.5	166	0	N/A	N/A
NCA	29	134	109	7	228	191	0	N/A	N/A
OAL	16	20	46	20	46	51	0	N/A	N/A
OASHRA	6	104.5	115	6	488.5	467	0	N/A	N/A
OASP&IA	6	66	230	14	480.5	567	0	N/A	N/A
ODASB	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
ODASIA	17	143	118	3	533	577	0	N/A	N/A
ODI	1	204	204	1	428	428	0	N/A	N/A
OIT	6	12	39	6	126.5	144	0	N/A	N/A
ORM	2	39	39	0	N/A	N/A	0	N/A	N/A
OSDBU	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
OSP	0	N/A	N/A	1	3	3	0	N/A	N/A
P&P	2	36	36	1	398	398	0	N/A	N/A
PA	2	8.5	8	3	356	342	0	N/A	N/A

SEC	14	30	61	11	313	253	0	N/A	N/A
VBA	373	60	84	114	361	365	2	110.5	110
VHA	759	12	32	158	41	86	4	133.5	158
AGENCY OVERALL	1310	29	57	406	129	209	6	110.5	142

**VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS**

Agency / Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
Admin	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2015-08-24	2014-09-10	2014-02-06
	Number of Days Pending	0	0	0	0	0	0	0	26	265	415
BVA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2015-09-16	2015-09-09
	Number of Days Pending	0	0	0	0	0	0	0	0	10	15
C&LA	Date of Receipt	2015-07-21	2015-07-17	2015-07-17	2015-07-15	2015-06-26	2015-06-15	2015-05-20	2015-03-24	2015-03-17	2015-03-10
	Number of Days Pending	50	52	52	54	66	75	92	133	138	143
CFM	Date of Receipt	2015-03-31	2015-03-30	2015-03-25	2015-03-25	2015-03-24	2015-03-09	2015-02-25	2015-02-18	2015-02-02	2015-01-15
	Number of Days Pending	128	129	132	132	133	144	152	157	168	179
GC	Date of Receipt	2015-06-29	2015-06-24	2015-06-22	2015-06-19	2015-06-18	2015-06-16	2015-06-15	2015-05-28	2015-04-24	2015-04-24
	Number of Days Pending	65	68	70	71	72	74	75	87	110	110
HRM	Date of Receipt	2015-05-12	2015-05-06	2015-04-22	2015-04-14	2015-03-31	2015-03-09	2015-03-03	2015-01-30	2014-10-02	2014-08-20
	Number of Days Pending	98	102	112	118	128	144	148	169	249	279
IG	Date of Receipt	2015-09-16	2015-09-16	2015-09-15	2015-09-08	2015-09-08	2015-09-04	2015-09-02	2015-09-02	2015-08-24	2015-08-21
	Number of Days Pending	10	10	11	16	16	17	19	19	26	27
MGMT	Date of Receipt	N/A	N/A	2015-09-22	2015-09-02	2015-09-01	2015-08-25	2015-07-30	2015-07-08	2015-06-24	2014-07-01
	Number of Days Pending	0	0	6	19	20	25	43	59	68	314
NCA	Date of Receipt	2015-03-04	2015-03-03	2015-02-27	2015-02-27	2014-12-17	2014-12-02	2014-11-03	2014-09-26	2014-09-18	2014-03-17



	Pending											
OSP	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2015-09-25
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	3
P&P	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2015-09-03	2015-07-15	2014-03-04
	Number of Days Pending	0	0	0	0	0	0	0	0	18	54	398
PA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2015-09-30	2015-09-04	2014-07-24	2014-05-01	2014-04-08	
	Number of Days Pending	0	0	0	0	0	0	0	17	298	356	373
SEC	Date of Receipt	2015-04-20	2014-09-24	2014-08-07	2014-07-02	2014-06-12	2014-04-22	2014-04-09	2014-04-07	2014-03-18	2014-01-17	
	Number of Days Pending	114	255	288	313	327	363	372	374	388	428	
VBA	Date of Receipt	2012-12-05	2012-11-20	2012-11-15	2012-11-07	2012-11-06	2012-10-25	2012-10-23	2012-10-09	2012-09-20	2012-09-06	
	Number of Days Pending	708	718	721	726	727	735	737	747	759	769	
VHA	Date of Receipt	2014-05-27	2014-05-20	2014-05-19	2014-05-14	2014-05-14	2014-05-07	2014-05-05	2014-05-02	2014-01-21	2013-12-09	
	Number of Days Pending	339	343	344	347	347	352	354	355	427	455	
AGENCY OVERALL	Date of Receipt	2012-10-23	2012-10-09	2012-09-20	2012-09-06	2012-08-03	2012-05-14	2012-01-20	2011-11-15	2011-09-29	2011-09-13	
	Number of Days Pending	737	747	759	769	792	849	929	973	1004	1016	



### VIII.A. REQUESTS FOR EXPEDITED PROCESSING

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
Admin	0	0	N/A	N/A	0
BVA	0	0	N/A	N/A	0
C&LA	0	0	N/A	N/A	0
CFM	0	2	0.5	0.5	2
GC	0	0	N/A	N/A	0
HRM	0	0	N/A	N/A	0
IG	0	3	7	5	3
MGMT	0	0	N/A	N/A	0
NCA	0	0	N/A	N/A	0
OAL	0	2	13.5	13.5	1
OASHRA	0	0	N/A	N/A	0
OASP&IA	0	0	N/A	N/A	0
ODASB	0	0	N/A	N/A	0
ODASIA	1	0	12	12	0
ODI	0	0	N/A	N/A	0
OIT	0	1	91	91	0
ORM	0	0	N/A	N/A	0
OSDBU	0	0	N/A	N/A	0
OSP	0	0	N/A	N/A	0
P&P	0	0	N/A	N/A	0
PA	2	0	171.5	171.5	0
SEC	1	1	4	4	2
VBA	2	1	4	115.33	2
VHA	41	49	1	14.11	71
AGENCY OVERALL	47	59	1	20.37	81

## VIII.B. REQUESTS FOR FEE WAIVER

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
Admin	0	0	N/A	N/A
BVA	0	0	N/A	N/A
C&LA	0	0	N/A	N/A
CFM	0	2	212	212
GC	1	0	N/A	N/A
HRM	1	0	N/A	N/A
IG	0	0	N/A	N/A
MGMT	2	0	N/A	N/A
NCA	0	0	N/A	N/A
OAL	3	5	N/A	8.88
OASHRA	0	0	N/A	N/A
OASP&IA	0	0	N/A	N/A
ODASB	0	0	N/A	N/A
ODASIA	1	0	N/A	N/A
ODI	0	0	N/A	N/A
OIT	1	0	N/A	N/A
ORM	0	0	N/A	N/A
OSDBU	0	0	N/A	N/A
OSP	0	0	N/A	N/A
P&P	0	0	N/A	N/A
PA	6	0	4	43.67
SEC	8	1	N/A	N/A
VBA	21	1	1	13.59
VHA	190	70	N/A	7.35
AGENCY OVERALL	234	79	4	9.49

## IX. FOIA PERSONNEL AND COSTS

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
Admin	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
BVA	0	0.4	0.4	\$53,305.00	\$0.00	\$53,305.00
C&LA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
CFM	1	1.9	2.9	\$228,098.88	\$12,399.42	\$240,498.30
GC	0	13.1	13.1	\$836,307.00	\$85,753.67	\$922,060.67
HRM	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
IG	0	1.97	1.97	\$209,729.05	\$0.00	\$209,729.05
MGMT	0	1.75	1.75	\$187,351.00	\$0.00	\$187,351.00
NCA	1	1	2	\$193,220.72	\$0.00	\$193,220.72
OAL	2.5	0	2.5	\$238,652.00	\$0.00	\$238,652.00
OASHRA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
OASP&IA	0	0.1	0.1	\$10,200.00	\$0.00	\$10,200.00
ODASB	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
ODASIA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
ODI	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
OIT	4	0.1	4.1	\$530,588.68	\$0.00	\$530,588.68
ORM	0	0.2	0.2	\$37,310.00	\$0.00	\$37,310.00
OSDBU	0	1.6	1.6	\$142,752.88	\$16,306.80	\$159,059.68
OSP	0	0.35	0.35	\$45,213.32	\$0.00	\$45,213.32
P&P	0	0.1	0.1	\$6,372.00	\$0.00	\$6,372.00

PA	0	0.1	0.1	\$8,003.18	\$0.00	\$8,003.18
SEC	0	0.9	0.9	\$106,251.00	\$0.00	\$106,251.00
VBA	5	42.41	47.41	\$1,648,712.52	\$0.00	\$1,648,712.52
VHA	7	119.518	126.518	\$8,640,430.17	\$0.00	\$8,640,430.17
AGENCY OVERALL	20.5	186.198	206.698	\$13,178,519.66	\$114,459.89	\$13,292,979.55

## X. FEES COLLECTED FOR PROCESSING REQUESTS

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
Admin	\$0.00	0.00%
BVA	\$0.00	0.00%
C&LA	\$0.00	0.00%
CFM	\$7,159.84	3.14%
GC	\$0.00	0.00%
HRM	\$0.00	0.00%
IG	\$0.00	0.00%
MGMT	\$95.09	0.05%
NCA	\$0.00	0.00%
OAL	\$14,729.01	6.17%
OASHRA	\$0.00	0.00%
OASP&IA	\$0.00	0.00%
ODASB	\$0.00	0.00%
ODASIA	\$0.00	0.00%
ODI	\$0.00	0.00%
OIT	\$76.25	0.01%
ORM	\$0.00	0.00%
OSDBU	\$3,342.00	2.34%
OSP	\$0.00	0.00%
P&P	\$1,332.15	20.91%
PA	\$0.00	0.00%
SEC	\$0.00	0.00%
VBA	\$0.00	0.00%
VHA	\$35,205.72	0.41%
AGENCY OVERALL	\$61,940.06	0.47%

## XII.A. BACKLOGS OF FOIA REQUESTS AND ADMINISTRATIVE APPEALS

Agency / Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
Admin	2	0
BVA	0	0
C&LA	14	0
CFM	18	0
GC	29	270
HRM	20	0
IG	0	0
MGMT	6	0
NCA	34	0
OAL	20	0
OASHRA	12	0
OASP&IA	20	0
ODASB	0	0
ODASIA	20	0
ODI	2	0
OIT	6	0
ORM	1	0
OSDBU	0	0
OSP	0	0
P&P	2	0
PA	3	0
SEC	14	0
VBA	379	0
VHA	330	0
AGENCY OVERALL	932	270

**XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS**

Agency / Component	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	0	0	0	0
HRM	0	0	0	0
IG	0	4	4	0
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	1	1	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OIT	1	4	5	0
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
P&P	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	6	4	2
VHA	0	3	3	0
AGENCY OVERALL	1	18	17	2











**XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED**

Agency / Component	NUMBER OF REQUESTS RECEIVED		NUMBER OF REQUESTS PROCESSED	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Admin	24	9	20	11
BVA	15	29	16	25
C&LA	34	48	33	34
CFM	75	71	75	116
GC	117	121	114	87
HRM	12	36	23	20
IG	369	527	360	522
MGMT	18	29	17	21
NCA	60	59	50	40
OAL	267	330	242	321
OASHRA	10	7	6	4
OASP&IA	16	8	8	3
ODASB	1	0	3	0
ODASIA	5	18	35	1
ODI	2	2	1	1
OIT	259	219	264	142
ORM	29	39	30	37
OSDBU	19	27	18	20
OSP	5	5	5	4

P&P	2	4	2	2
PA	10	13	5	11
SEC	84	98	90	97
VBA	2,995	2,492	2,759	2,650
VHA	24,875	25,525	23,962	26,267
AGENCY OVERALL	29,303	29,716	28,138	30,436

*Although VA indicated in its FY 2014 Annual Report a different number than above, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact completed in FY 2014 as completed in VA's FOIA tracking system until after the FY 2014 report was finalized.*

**XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS**

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
Admin	6	2
BVA	1	0
C&LA	3	14
CFM	65	18
GC	15	29
HRM	5	20
IG	6	0
MGMT	2	6
NCA	13	34
OAL	15	20
OASHRA	9	12
OASP&IA	15	20
ODASB	0	0
ODASIA	2	20
ODI	1	2
OIT	18	6
ORM	0	1
OSDBU	2	0
OSP	0	0
P&P	1	2
PA	8	3
SEC	13	14
VBA	1,101	379
VHA	1,005	330
AGENCY OVERALL	2,306	932

*Although VA indicated in its FY 2014 Annual Report a different number than above, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact completed in FY 2014 as completed in VA's FOIA tracking system until after the FY 2014 report was finalized, and 2) due to an organizational restructuring in which requests for claim files were centralized at one location within VBA while regional offices previously responsible for processing claim files transitioned out of this task and requests were not timely entered into our tracking system.*

**XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED**

Agency / Component	NUMBER OF APPEALS RECEIVED		NUMBER OF APPEALS PROCESSED	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	280	334	237	332
HRM	0	0	0	0
IG	19	44	15	45
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OIT	0	0	0	0
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0



P&P	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	0	0	0
VHA	0	0	0	0
AGENCY OVERALL	299	378	252	377

**XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS**

Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
Admin	0	0
BVA	0	0
C&LA	0	0
CFM	0	0
GC	268	270
HRM	0	0
IG	0	0
MGMT	0	0
NCA	0	0
OAL	0	0
OASHRA	0	0
OASP&IA	0	0
ODASB	0	0
ODASIA	0	0
ODI	0	0
OIT	0	0
ORM	0	0
OSDBU	0	0
OSP	0	0
P&P	0	0
PA	0	0
SEC	0	0
VBA	0	0
VHA	0	0
AGENCY OVERALL	268	270

