Yes that makes sense. :)

Sent with Good (www.good.com)

---

From: [Redacted]
Sent: Tuesday, August 21, 2018 11:23:58 AM
To: Morris, Genevieve
Subject: RE: New FOIA Request 18-11325-F (AN Washington Post) HIGH VIZ

I was referring to the emails, texts, IM and all other documents but concur.

From: Morris, Genevieve
Sent: Tuesday, August 21, 2018 2:20 PM
To: [Redacted]; Windom, John H.
Subject: RE: New FOIA Request 18-11325-F (AN Washington Post) HIGH VIZ

It says all VA though, so not super focused but to be expected.

Sent with Good (www.good.com)

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From: [Redacted]
Sent: Tuesday, August 21, 2018 11:17:09 AM
To: Morris, Genevieve; Windom, John H.
Subject: New FOIA Request 18-11325-F (AN Washington Post) HIGH VIZ

Genevieve, John,

[redacted] missed our call today so we’re rescheduling. Just received this new FOIA request from Wash Post – much more targeted and focused.

From: [redacted]
Sent: Tuesday, August 21, 2018 12:27 PM
To: [redacted]
Cc: VHA FOIA
Subject: FW: FOIA Request 18-11325-F (AN Washington Post) HIGH VIZ

Good afternoon all:

The FOIA Service received electronically the attached FOIA request dated August 8, 2018, from Anu Narayanswamy with the Washington Post, who is seeking the following:

“Any and all emails incoming & outgoing including any attachments between: 1) Ike Perlmutter; 2) Bruce Moskowitz; and 3) Marc Sherman or any person between January 20, 2016 to date”

Per the email from OSVA, a portion of this request will be referred to OEHRM for a file search and direct response to the requestor. The request will be transferred to your office once FOIA Service’s acknowledgment letter has been approved and uploaded.

The request will be transferred under the following tracking #’s

OSVA 18-11325-F
OEHRM 18-11650-F

Thanks for your help!
From: [redacted] On Behalf Of VACO 001B FOIA Inbox
Sent: Tuesday, August 21, 2018 11:33 AM
To: [redacted]@va.gov
Subject: RE: FOIA Request 18-11325-F (AN Washington Post) HIGH VIZ

Good morning [redacted],

OSVA has some responsive records. I also think EHRM has some responsive records.

Best,

OSVA FOIA/Privacy Officer
From: [redacted]
Sent: Friday, August 17, 2018 2:56 PM
To: VACO 001B FOIA Inbox <[redacted]@va.gov>
Subject: FOIA Request 18-11325-F (AN Washington Post) HIGH VIZ

Good afternoon:

The FOIA Service received electronically the attached FOIA request dated August 8, 2018, from Anu Narayanswamy with the Washington Post, who is seeking the following:

“Any and all emails incoming & outgoing including any attachments between: 1) Ike Perlmutter; 2) Bruce Moskowitz; and 3) Marc Sherman or any person between January 20, 2016 to date”
We have determined that records responsive to this request, if any, fall under your areas of responsibility. Please consider this a referral of this request to your office for a file search and direct response. Ms. Narayanswamy. She will be advised of this referral in our acknowledgement letter, please respond directly to Ms. Narayanswamy.

If this request should be referred to another office for a records search, please advise within 3 business days.

FOIA Analyst, VACO FOIA Service
Quality, Privacy, and Risk (QPR)
Office of Information and Technology (OIT)
Cell/Office (6) / Fax: (6)
(6) @va.gov
FOIA Service Hotline: 1-877-750-3642

Please take a moment and let us know how we did by completing a quick evaluation: Got a minute? Rate Our Service!

QPR’s Mission Statement:
“To instill and promote a culture of quality, privacy and risk management in collaboration with our business partners to enable a better Veteran experience.”
Thanks
I have a call with [redacted] tomorrow and should also know more from OIT on our capabilities. Hope you had a relaxing weekend!

Warm regards,

---

From: Morris, Genevieve  
Sent: Sunday, August 19, 2018 6:03:41 PM  
To: [redacted]  
Subject: RE: Referral - FOIA Request (D. Markham, 18-10887-F and 18-11384-F)

So you're aware, I forwarded his response to the Deputy COS and OGC person who is the lead. I talked to [redacted] late on Friday, and he's going to loop back to this on Monday. He knows the importance of getting this right.

Genevieve Morris  
Chief Health Information Officer  
Office of Electronic Health Record Modernization  
Department of Veterans Affairs  
o: [redacted] | m: [redacted]  
www.ehrm.va.gov | @DeptVetAffairs
Sorry to drag this out with a series of emails – I’ll talk with them next week.

I’m at the KC airport – JW is here too. Our flight home is delayed for weather :-(

Hi

Reducing the folks on this reply – I just called but reached your VM. It’s late on Friday and I’m about to board a plane for DC from KC.

Tuesday I spoke with Eric Huweart, the former OIT COS, and he stated that VA does have access to the Symantec Clearwell tool that can perform a google type search on all emails and then return a file that a FOIA officer would have to search and adjudicate individually. While VA does have a large staff we know a search would return emails to/from the identified individuals. What we don’t know is the exact number of emails a Clearwell search would return. Clearly if it was in the 10,000’s of emails then it would be an expensive and unmanageable task but until the search is performed we don’t know the number of emails that a team would have to review manually.

but Symantec was a client when I was a consultant so I am familiar with the technology and capabilities. I was under the impression that this tool was only available for litigation but I confirmed that OIT can and does support these FOIA requests.

but I also realize that the VA is embarking upon a multi-Billion dollar ~10+ year modernization campaign. We receive a monthly OMB meeting, quarterly GAO audits and the House just established a special subcommittee for our program. OEHRM has pledged transparency and demonstrating our best effort to deliver upon this pledge will gain trust and confidence while hopefully averting more FOIA requests and a reputation of not providing
transparency; a concern raised during our expended sole source contract negotiations that resulted in the Cerner ~$10B non-competitive contract award in May 2018.

I'll find a time and send an appointment for at least the three of us to talk next week – emails can only go so far.

Warm regards,

VA Office of Electronic Health Record Modernization (OEHRM)
Director, Program Control
811 Vermont Ave;

From: [REDACTED]
Sent: Friday, August 17, 2018 4:14 PM
To: [REDACTED]
Cc: VACO 001B; FOIA; VHA FOIA; [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]
Subject: RE: Referral - FOIA Request (D. Markham, 18-10887-F and 18-11384-F)

Hello [REDACTED],

I just spoke with VHA FOIA Director [REDACTED]. Unlike the VA, HHS has the technology applications that can search through the email accounts of dozens of federal employees at once. However, the VA does not have such technology applications and conducts its email searches one-by-one. As attached, it usually takes the VA IT office five (5) hours just to search through the email box of one VA employee. If you ask the VA IT office to search through the email accounts of all OEHRM employees, it may take the VA IT office hundreds, if not thousands, of hours. We recommend that you explain the situation to the FOIA requester, ask the FOIA requester to clarify/narrow the FOIA request, and process accordingly.

It also appears that your office would have to redact responsive records, if any exist.

Regards,
HI

Thank you for your prompt response and yes, I'm very busy already. Matt Truex is actually the contracting officer supporting our OEHRM program; he reports to the TAC in New Jersey.

I understand that OIT has the ability to electronically search our email systems with the Clearwell tool.
- Not sure exactly what this will return but assuming there is a manageable number of emails then a manual search of these emails might be manageable. Again, I'm new to VA and FOIA responsibilities but am familiar at a high level with this too.

I will definitely forward your guidance to Ms. Morris for her review.

Thank you, again!

Warm regards,

VA Office of Electronic Health Record Modernization (OEHRM)
Director, Program Control
811 Vermont Ave;

From: [REDACTED]
Sent: [REDACTED]
To: [REDACTED]
Subject: RE: Referral - FOIA Request (D. Markham, 18-10887-F and 18-11384-F)

You want to manage FOIA requests, not let them spiral out of control. Per 38 CFR 1.554(d), we are allowed to ask the FOIA requester to clarify records, so that the VA can search for and locate the records in a reasonable amount of effort. I'm not sure searching through all OEHRM email accounts is a reasonable amount of effort.

OSVA has seventy-four (74) employees. OSVA does not have the time or resources to search through all seventy-four (74) OSVA email accounts looking for communication with Perlmutter, Moskowitz, or Sherman. Certainly, OSVA plans to send a clarification request, and if CREW doesn't clarify, either close the FOIA request or interpret the FOIA request as applying to only the top three OSVA officials.
FOIA Officer Truex or yourself will likely have to review all responsive records. Most VA FOIA Officers are heavily burdened and cannot take on additional cases, particularly since you have your own FOIA Officer.

Regards,

OSVA FOIA/Privacy Officer
Office of the Executive Secretary
Office of the Secretary, U.S. Dept. of Veterans Affairs (OSVA)

Telework Weds
CWS 2nd Mon

These messages and attachments are For Official Use Only, not to be shared outside intended parties, and may be exempt from disclosure pursuant to 5 U.S.C. § 552(b)(3) prohibiting the release of information that another statute prohibits; 41 U.S.C. § 4702(b) prohibiting the release of unincorporated proposals; 41 U.S.C. § 423(a) prohibiting the release of bid or proposal information or evaluations before award; 26 U.S.C. § 6103 prohibiting the release of tax identification numbers; 5 U.S.C. § 552(b)(4) prohibiting the release of confidential commercial information; 5 U.S.C. § 552(b)(5) under the deliberative process, attorney-client, and work product privileges; and 5 U.S.C. § 552(b)(6) protecting personally identifiable information. If you received these messages and attachments in error, you must inform the FOIA Officer and destroy them immediately. The VA reserves its discovery rights including, but not limited to, objections, privileges, motions, etc.
I was traveling all week but wanted to provide an update for all on the approach Genevieve Morris and OEHRM want to take with this FOIA request. Genevieve Morris wants to provide a comprehensive and fully transparent approach to this search and then response. She is concerned that we are late and has asked me for personal daily updates on our progress.

Regarding OEHRM staff search scope, she desires that the email accounts for EVERYONE that supported OEHRM be searched. We recognize this is an exhaustive approach that will require coordination but she is committed to an open response. We will provide the names next week. This list will include contractors because they have been involved and support our effort, especially because the office was just being established.

We will require coordination so her HHS email account can be searched because she was on detail and using that account.

How do we search for text messages?

How do we obtain the cell phone numbers for each of the individuals in our search?

Can you please coordinate for the VA leadership names to be included? Note, Camilo Sandoval was supporting OEHRM so she believe that his account should be one specifically that is included.

Can you please assist with identifying FOIA trained staff that can provide the review of the search data after the records are accumulated. I have a very basic understanding of the Clearwell technology capabilities and know that a human will have to review what emails are found. We anticipate that this will be a lengthy process; how do we provide a cost estimate given these unknowns?

Given the complexity and time involved to completely satisfy this response Ms. Morris would like to provide incremental updates so we can demonstrate / document our transparency on this response.

I have cced because he has assisted me as our acting FOIA officer. I have this and many OEHRM responsibilities but be advised that I have not received any FOIA training.

Matt Truex is our contracting officer so he is cc’ed to keep him informed.
contractor and will reach out to schedule a call with everyone working / supporting this FOIA request for next week, week of Aug 20th so we can discuss this plan and agree to next steps vs attempt to coordinate via email.

Have a great weekend!

Warm regards,

VA Office of Electronic Health Record Modernization (OEHRM)
Director, Program Control
811 Vermont Ave; M

From: [redacted]
Sent: Tuesday, August 14, 2018 1:34 PM
To: [redacted];[redacted]
Cc: VACO 001B FOIA Inbox; VHA FOIA; [redacted]
Subject: Referral - FOIA Request (D. Markham, 18-10887-F and 18-11384-F)

Hi,

The FOIA Service received a request from Mr. Damien Markham with the Citizens for Responsibility and Ethics in Washington (CREW) seeking:

1. Records of any and all communications from employees of the VA with Ike (or Isaac) Perlmutter and Dr. Bruce Moskowitz, or any persons representing them or their interest between December 1, 2016 – Present.

2. Records of any and all communications mentioning “Ike Perlmutter,” or “Isaac Perlmutter,” or “Perlmutter,” “Dr. Bruce Moskowitz,” or “Dr. Moskowitz,” “Bruce Moskowitz,” or “Moskowitz,” and “Mar-a-Lago,” or “Mar a Lago,” or the “Mar-a-Logo guys” between December 1, 2016 – Present.

The requester narrowed the scope of the search of his request to the Top Senior Officials for the Office
of the Secretary, and, Office of Electronic Health Records Modernization.

I have attached a copy of the request and our acknowledgement letter advising of this referral. I am assigning this to you in FOIAXpress as OSVA (18-10887-F and VHA OEHRM (18-11384-F).

Note: The requester faxed his request to the VA on April 30, 2018; however, it was erroneously overlooked. The requester and the FOIA Service already discussed this issue.

VA FOIA Service (005R1C)
Office of Privacy Information and Identity Protection (PIIP)
Quality, Privacy, and Risk (QPR)
Office of Information and Technology (OIT)

Office: [redacted]
Fax: [redacted]
Hotline: 1-877-750-3642

Please take a moment and let us know how we did by completing a quick evaluation: Got a minute? Rate Our Service!

QPR’s Mission Statement:
“To instill and promote a culture of quality, privacy and risk management in collaboration with our business partners to enable a better Veteran experience.”
Hi [b] [6]

Attached are the five current FOIA responses we have reviewed and are requesting OGC concurrence on the language. These were all drafted in coordination with [b] [6] and Ms. Morris has requested that OGC review before moving forward. Please advise if you want this request uploaded into VIEWS for routing purposes.

Warm regards,

[b] [6]

VA Office of Electronic Health Record Modernization (OEHRM) & acting FOIA Officer

Director, Program Control

811 Vermont Ave; [b] [6]

M [b] [6]

PS I deleted [b] [6] because I see they are OOO until Aug 17.

Updating with Ms Morris’ VA email
We’re happy to assist, but the VHA FOIA Officer, would be the most helpful to you. Thanks.
Hi Bob,

At our morning OEHRM staff meeting with Genevieve and John Windom we briefed that OEHRM is working 5 separate FOIA requests and they asked me to reach to you for legal assistance until we can hire a permanent FOIA officer into OEHRM.

I am currently the designated OEHRM FOIA officer but this is a significant and complicated task requiring the right training to be effective. Please let me know if you require any additional information.
regarding this request.

Warm regards,

VA Office of Electronic Health Record Modernization (OEHRM)

Director, Program Control

811 Vermont Ave;
July 30, 2018

FOIA Request No.: 18-08443-F

Isaac Arnsdorf  
ProPublica

Dear Mr. Arnsdorf:

This letter is the initial agency decision to your June 1, 2018, request under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, submitted to the Department of Veterans Affairs (VA), FOIA Service requesting “copies of a spreadsheet prepared by John Windom’s staff since Feb. 1, 2018, showing all the comments made on a conference call with David Shulkin, Scott Blackburn, Marc Sherman and Bruce Moskowitz. The spreadsheet showed how the comments had been addressed and what actions needed to be taken”.

The responsible component conducted a search for documents responsive to your request. The search was conducted of documents housed on local/shared computer drive(s) as well as in electronic Contract Management System (eCMS), VA’s Contracting writing system. At the conclusion of the search, one document (EHRM External RFP Review Matrix), totaling thirty (30) pages, was determined to be responsive to your request.
If you disagree with my determination please be advised you may appeal to:

Office of the General Counsel (024)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, D.C. 20420
Email: ogcfoiaappeals@va.gov

If you should choose to file an appeal, your appeal must be postmarked or electronically transmitted no later than ninety (90) calendar days from the date of this letter. Please include a copy of this letter with your written appeal and clearly state why you disagree with the determinations set forth in this response.

You may also seek assistance and/or dispute resolution services for any other aspect of your FOIA request, excluding the release determination, from VHA’s FOIA Public Liaison and/or Office of Government Information Services (OGIS) as provided below:

VHA FOIA Public Liaison:
Email Address: vhafoia2@va.gov
Phone Number: (877) 461-5038
Thank you for your interest in VA. If you have any further questions, please feel free to contact me at [REDACTED]@va.gov.

Sincerely,

[REDACTED]
Acting OEHRM FOIA Officer
**SUMMARY AND APPROVAL SHEET**

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**CONCURRENCE**

The OEHRM Program has received five requests for documents under the Freedom of Information Act (FOIA).

**EXECUTIVE SUMMARY**

Purpose – Discussion – Recommendation

18-08454-F; 18-04729-F; 18-08474-F: Request for the MITRE Report

18-08443-F: Request for Matrix that was reviewed by the White House

18-09663-F: Request for documents mistakenly believed to have been released to Congress under H.R. 4245.
July 30, 2018

FOIA Request No.: 18-09663-F

Leo Hei

Dear Mr. Hei:

This letter is the initial agency decision to your June 26, 2018, request under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, submitted to the Veterans Health Administration for “documents submitted to [C]ongress under the passage of HR 4245; specifically; relating to the Electronic Health Record Modernization Program.”
If you disagree with my determination please be advised you may appeal to:

Office of the General Counsel (024)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, D.C. 20420
Email: ogcfoiaappeals@va.gov

If you should choose to file an appeal, your appeal must be postmarked or electronically transmitted no later than ninety (90) calendar days from the date of this letter. Please include a copy of this letter with your written appeal and clearly state why you disagree with the determinations set forth in this response.

You may also seek assistance and/or dispute resolution services for any other aspect of your FOIA request, excluding the release determination, from VHA's FOIA Public Liaison and/or Office of Government Information Services (OGIS) as provided below:

VHA FOIA Public Liaison:
Email Address: vhafolia2@va.gov
Phone Number: (877) 461-5038

Office of Government Information Services (OGIS)
Email: ogis@nara.gov
Fax: (202) 741-5769
Mailing address: Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road
College Park, MD 20740-6001
Thank you for your interest in VA. If you have any further questions, please feel free to contact me at [redacted].

Sincerely,

[redacted]

Acting OEHRM FOIA Officer
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Dear Mr. Kesling:

This letter is the initial agency decision to your June 4, 2018, request under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, submitted to the Veterans Health Administration for a copy of “[t]he Mitre Corporation Report commissioned to assist the VA in deciding the way forward with the VA’s electronic health records system.”

The responsible component conducted a search for documents responsive to your request. The search was conducted by utilizing the search criteria of “MITRE report on electric health modernization.” At the conclusion of the search, one document, totaling fifty-one pages, was determined to be responsive to your request.

(b) (5)
If you disagree with my determination please be advised you may appeal to:

Office of the General Counsel (024)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, D.C. 20420
Email: ogcfoiaappeals@va.gov

If you should choose to file an appeal, your appeal must be postmarked or electronically transmitted no later than ninety (90) calendar days from the date of this letter. Please include a copy of this letter with your written appeal and clearly state why you disagree with the determinations set forth in this response.

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VHA FOIA Public Liaison:
Email Address: vhafolia2@va.gov
Phone Number: (877) 461-5038
Office of Government Information Services (OGIS)
Email: ogis@nara.gov
Fax: (202) 741-5769
Mailing address: Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road
College Park, MD 20740-6001

Thank you for your interest in VA. If you have any further questions, please feel free to contact me at [redacted].

Sincerely,

[redacted]
Acting OEHRM FOIA Officer
July 30, 2018

FOIA Request No.: 18-08574-F

Isaac Arnsdorf

Dear Mr. Arnsdorf:

This letter is the initial agency decision to your June 7, 2018, request under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, submitted to the Veterans Health Administration for a copy of the “MITRE report on electric health record modernization.”

The responsible component conducted a search for documents responsive to your request. The search was conducted by utilizing the search criteria of “MITRE report on electric health modernization.” At the conclusion of the search, one document, totaling fifty one pages, was determined to be responsive to your request.
If you disagree with my determination please be advised you may appeal to:

Office of the General Counsel (024)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, D.C. 20420
Email: ogcfoiaappeals@va.gov

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VHA FOIA Public Liaison:
Email Address: vhafoia2@va.gov
Phone Number: (877) 461-5038
Office of Government Information Services (OGIS)
Email: ogis@nara.gov
Fax: (202) 741-5769
Mailing address: Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road
College Park, MD 20740-6001

Thank you for your interest in VA. If you have any further questions, please feel free to contact me at @va.gov.

Sincerely,

Acting OEHRM FOIA Officer
July 30, 2018

FOIA Request No: 18-04729-F

Sean McBride
Robert W. Baird & Co.

Dear Mr. McBride:

This letter is the initial agency decision on your February 20, 2018 request under the Freedom of Information Act (FOIA), 5 U.S.C. § 552, submitted to the Veterans Health Administration (VHA) Central Office FOIA Office requesting a copy of the MITRE interoperability report.

The responsible component conducted a search for documents responsive to your request. The search was conducted by utilizing the search criteria of “MITRE report on electric health modernization.” At the conclusion of the search, one document, totaling fifty-one pages, was determined to be responsive to your request.

[b] (8)

[b] (5)
If you disagree with my determination please be advised you may appeal to:

Office of the General Counsel (024)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, D.C. 20420
Email: ogcfoiaappeals@va.gov

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Email Address: vhafoia2@va.gov
Phone Number: (877) 461-5038

Office of Government Information Services (OGIS)
Email: ogis@nara.gov
Fax: (202) 741-5769
Mailing address: Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road
College Park, MD 20740-6001

Thank you for your interest in VA. If you have any further questions, please feel free to contact me at [REDACTED]@va.gov.

Sincerely,

[REDACTED]
Acting OEHRM FOIA Officer