Social Security numbers, dates of birth, street addresses—these aren’t just numbers, they are the keys to Veterans’ livelihoods. VA handles massive amounts of sensitive data on a daily basis, and if it falls into the wrong hands, Veterans can become victims of identity theft. (So can you—VA also possesses all employees’ personally identifiable information.) The threat is real—that’s why it’s every VA employee’s responsibility to defend Veterans’ data.

25M People for which VA holds personally identifiable information.
WHAT YOU CAN DO: Defend any Veteran data you handle by checking mailing addresses, encrypting emails, locking monitors, and disposing of media properly.

16.4M Emails blocked every week by VA.
WHAT YOU CAN DO: Don’t trust emails from suspicious sources—they could have been sent by identity thieves or hackers.

1.2M Websites believed to be infected with malware.
WHAT YOU CAN DO: Never visit or download files from an unfamiliar website, and report suspected malware to your facility’s information security officer immediately.

41,776 Cyber attacks on government agencies in 2010.
WHAT YOU CAN DO: Contact your facility’s information security officer if you receive a suspicious email, or think your computer may have been exposed to malware.

41% Percent of data breaches that are due to negligence.
WHAT YOU CAN DO: Take simple steps for securing Veterans’ personally identifiable information, like always hitting Ctrl+Alt+Delete when leaving your computer.

33% Percent of health-related data breaches that result in identity theft.
WHAT YOU CAN DO: If you work in a VA medical facility, hold yourself to the high standard our Veterans expect. Lock monitors on medical devices, and secure hard copy medical records.

1 Extra moments it takes to secure a Veteran’s data.
WHAT YOU CAN DO: VA employees are often busy in their work to serve our nation’s Veterans. But it’s critically important to take an extra moment to make the small changes that can prevent the theft of Veterans’ identities.

SMALL NUMBERS, BIG IMPACTS
Every single piece of personally identifiable information represents a Veteran. If stolen, it can be used to inflict significant financial damage on him or her.