VA Privacy Service
Privacy in Action Speaker Series Event Resource Guide
On behalf of the U.S. Department of Veterans Affairs (VA) Privacy Service, thank you for participating in the Privacy in Action Speaker Series event, “From Active Duty to Veteran: How VA Safeguards Data.” We hope you found the information presented by our panelists insightful and meaningful to your daily work.

Veterans Benefits Administration
The Veterans Benefits Administration (VBA) provides a variety of benefits and services to Servicemembers, Veterans, and their families. Below are some of the major program offices within VBA.

- **Compensation Service**: Oversees the delivery of disability compensation paid to Veterans with disabilities that are the result of a disease or injury incurred or aggravated during active military service.

- **Pension and Fiduciary Service**: Provides program oversight that helps wartime Veterans, their families, and survivors with financial challenges by providing supplemental income through Veterans Pension, Death Pension, and Dependency and Indemnity Compensation.

- **Insurance Service**: Maintains life insurance programs that give financial security and peace of mind for Servicemembers, Veterans, and their families.

- **Education Service**: Administers VA’s education programs that provide education and training benefits to eligible Active Duty, National Guard, and Reserve Service members, Veterans, and dependents.

- **Loan Guaranty Service**: Provides oversight of the VA Guaranteed Home Loan Program that guarantees home loans in varying amounts.

- **Office of Transition and Economic Development**: Partners within and outside of VA and with numerous federal agencies to support a seamless transition from military service to civilian life.

- **Vocational Rehabilitation & Employment (VR&E) Service**: Assists Servicemembers and Veterans with service-connected disabilities to prepare for, obtain, and maintain suitable employment; start their own business; or receive independent-living services.

VBA’s privacy officers and security professionals utilize established policies and initiatives to protect Veteran and beneficiary information.

- **Social Security Number (SSN) Reduction**
  - The SSN Reduction Tool was created to reduce or eliminate SSN usage in the VA SSN inventory database.
  - VA implemented the Integrated Control Number (ICN), which is a unique identifier for Veterans, dependents and beneficiaries instead of using SSN’s.
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- VA implements the National Institute of Standards and Technology (NIST) Cybersecurity Framework (CSF) through the Department’s Enterprise Cybersecurity Program (ECSP).
  - ECSP creates a program that allows a prioritized focus on cybersecurity activities, clear ownership and accountability of stakeholders, and sustainable security of VA systems.

More information
- Threat Assessment & Analysis Portal
  - [https://esm.vansoc.va.gov/Pages/Default.aspx](https://esm.vansoc.va.gov/Pages/Default.aspx)
- Chat with a live agent about VA/DoD eBenefits Log In or Registration
  - Monday - Friday, 10 am to 6 pm ET. Chats are limited to registration and login assistance for VA/DoD eBenefits. Specific details about your claim cannot be discussed.
  - [https://tinyurl.com/VABenefitsChat](https://tinyurl.com/VABenefitsChat)
- Ask Questions, Send Comments
  - Questions or comments about VA/DoD eBenefits? Use VA’s Inquiry Routing & Information System.
  - [https://iris.custhelp.va.gov/app/ask/](https://iris.custhelp.va.gov/app/ask/)
- Help Us Improve VA/DoD eBenefits
  - Sign up to be a testing participant and give us your feedback.
  - ebensuggest.vbaaus@va.gov
- VA Privacy Hub:
  - [https://vaww.vashare.oit.va.gov/sites/PrivacyHub/SitePages/PTA.aspx](https://vaww.vashare.oit.va.gov/sites/PrivacyHub/SitePages/PTA.aspx)
- VA Privacy Service:
  - [https://www.oprm.va.gov/privacy/resources_privacy.aspx](https://www.oprm.va.gov/privacy/resources_privacy.aspx)

Videos
- Tap Curriculum Introductory Video
  - [https://www.youtube.com/watch?v=v1ybHS-Zmlg](https://www.youtube.com/watch?v=v1ybHS-Zmlg)
- Tips to Prepare for Your VA Claim Exam
  - [https://www.youtube.com/watch?v=0C7gS7ik0oE](https://www.youtube.com/watch?v=0C7gS7ik0oE)
- VA Appeals Modernization
  - [https://www.youtube.com/watch?v=thLQaaGqqVI](https://www.youtube.com/watch?v=thLQaaGqqVI)
- VA Benefits Progress and Results Webcast | Jan. 31, 2019
  - [https://www.youtube.com/watch?v=N8awczmPj7M](https://www.youtube.com/watch?v=N8awczmPj7M)

Podcast
- #105 Benefits Breakdown – Veterans Legacy Program