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<tbody>
<tr>
<td>01VA022 (Consolidated)</td>
<td>Accreditation Records-VA</td>
<td>12/20/2013</td>
<td>This system contains records of individuals who have applied for accreditation, are currently accredited, or have been recommended for accreditation by the VA to represent claimants as claim agents or attorneys. The system also contains records of investigations into the legality of representation by individuals not accredited by the VA representing claimants for VA benefits.</td>
<td>Suzanne Hill</td>
</tr>
<tr>
<td>02VA135</td>
<td>Applicants for Employment Under Title 38, USC-VA</td>
<td>(Published Prior to 1995)</td>
<td>The records in this system include applications for employment and any related testing for appointment positions under 38 USC Chapter 73, which includes physicians, nurses, dentists, physical therapists and additional licensed or certified positions, as well as positions under 38 USC Chapter 75 in the Veterans Canteen Services.</td>
<td>Sheila Willis</td>
</tr>
<tr>
<td>04VA115/80 FR 58815</td>
<td>Blood Donor Information-VA</td>
<td>9/30/2015</td>
<td>This system permits tracking blood product from donor registration through disposition of the product by maintaining records of individuals who donate blood at a Veterans Health Administration (VHA) location or blood bank.</td>
<td>Shonta Wright</td>
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</table>
### VA Privacy Act Systems of Records

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<tbody>
<tr>
<td>05VA026/73 FR 72121</td>
<td>Individual Correspondence Records-VA</td>
<td>11/26/2008</td>
<td>This system contains correspondence from individuals outside the VA to the VA Office of General Counsel (OGC) and documents the OGC's response to that correspondence. Outside correspondents include veterans, dependents and beneficiaries of veterans, non-profit organizations, businesses, attorneys and other individuals.</td>
<td>Suzanne Hill</td>
</tr>
<tr>
<td>06VA026/73 FR 74575</td>
<td>Claimant Private Relief Legislative Files-VA</td>
<td>12/8/2008</td>
<td>This system tracks the process of private relief bills which are used for individuals who have suffered loss but have no recourse through the existing legal system at that time. Documents relate to individual veterans, their beneficiaries and dependents who are the subject of the relief bills.</td>
<td>Suzanne Hill</td>
</tr>
<tr>
<td>08VA05</td>
<td>Employee Medical File System Records (Title 38)-VA</td>
<td>(Published Prior to 1995)</td>
<td>The records in this system include medical records of employees to appointed positions under 38 U.S.C Chapter 73, which includes physicians, nurses, dentists, physical therapists and additional licensed or certified positions and positions under 38 U.S.C Chapter 75 in the Veterans Canteen Services.</td>
<td>Ophelia (Ann) Vicks</td>
</tr>
<tr>
<td>09VA05</td>
<td>Employee Unfair Labor Practice Charges and Complaints, Negotiated Agreement Grievances and Arbitrations-VA</td>
<td>(Published Prior to 1995)</td>
<td>This system contains records related to VA employees who have filed unfair labor practice charges or complaints and negotiated agreement grievances.</td>
<td>Kevin Nelson</td>
</tr>
<tr>
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<tr>
<td>11VA51/84 FR 16141 (Contains Exemptions)</td>
<td>Criminal Investigations-VA</td>
<td>4/17/2019</td>
<td>The records in this system relate to investigations into violations of criminal laws by VA employees, veterans and other VA beneficiaries, and private citizens in performance of official duties or related to VA programs and operations.</td>
<td>Christopher Connor (OIG)</td>
</tr>
<tr>
<td>13VA047/85 FR 22788</td>
<td>Individuals Submitting Invoices-Vouchers For Payment-VA</td>
<td>4/23/2020</td>
<td>This system contains vendor invoices and payment records of contractors, vendors, non-salaried employees, consultants, attendings, fee basis physicians and dentists, and patients.</td>
<td>Jaime Manzano</td>
</tr>
<tr>
<td>14VA135/75 FR 70778</td>
<td>Individuals Serving on a Fee Basis or Without Compensation (Consultants, Attendings, and Others or Paid Indirectly through a Disbursement Agreement) Personnel Records-VA</td>
<td>11/18/2010</td>
<td>The documents in this system are used to evaluate the qualifications of residents appointed under 38 U.S.C. 7406 whose stipends and fringe benefits are centrally administered under the provisions of 38 U.S.C. 7406(c).</td>
<td>Rick Osborne</td>
</tr>
<tr>
<td>16VA026/74FR 11182</td>
<td>Litigation Files-VA</td>
<td>3/16/2009</td>
<td>The records in this system are VA litigation and administrative investigation (other than Veterans appeals) files and include pleadings, briefs and evidentiary matter related to litigants and their representatives.</td>
<td>Suzanne Hill</td>
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<tr>
<td>17VA26/78 FR 71727 (Contains Exemptions)</td>
<td>Loan Guaranty Fee Personnel and Program Participant Records-VA</td>
<td>11/29/2013</td>
<td>The documents in this system are applications by individuals to become VA-approved fee basis appraisers, compliance inspectors, fee attorneys, or management brokers and contain information including identifying information such as Social Security Number, taxpayer identification numbers, contact information and professional qualifications.</td>
<td>Randy Cope</td>
</tr>
<tr>
<td>18VA05</td>
<td>Centralized Staffing System-VA</td>
<td>(Published Prior to 1995)</td>
<td>This system contains information regarding employees in specified occupations and at specified grade levels leading to centralized managerial or executive positions and include identifying information such as Social Security Number, work experience, awards and ratings.</td>
<td>Karen Agee</td>
</tr>
<tr>
<td>20VA138/74 FR 53585</td>
<td>Motor Vehicle Operator Accident Records-VA</td>
<td>10/19/2009</td>
<td>The documents in this system consist of physical fitness reports, driving tests, reports and evidence regarding any motor vehicle accident for VA employees authorized to operate a Government-owned vehicle or individuals involved in a motor vehicle accident at a VA facility</td>
<td>Shonta Wright</td>
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<tr>
<td>23VA10NB3/80 FR 45590</td>
<td>Non-VA Care (Fee) Records-VA</td>
<td>7/30/2015</td>
<td>The records in this system include application, eligibility, and claim information regarding payment determination for medical services provided to VA beneficiaries by non-VA healthcare institutions and providers and contain identifying information such as Social Security Number, medical information and military service information.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>24VA10A7/85 FR 62406</td>
<td>Patient Medical Records-VA</td>
<td>10/2/2020</td>
<td>This system contains a Consolidated Health Record (CHR) for patients and includes identifying information such as Social Security Number, medical history, employment history, medical benefit and eligibility information, and patient admission and discharge information.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>27VA047/77 FR 39346</td>
<td>Personnel and Accounting Integrated Data System-VA</td>
<td>7/2/2012</td>
<td>The records in this system include identifying information such as Social Security Number, contact information, employing organization, salary, pay plan, and other information used to administer the pay, leave, and travel requirements related to VA employees.</td>
<td>Jaime Manzano</td>
</tr>
<tr>
<td>32VA10Q/74 FR 44902</td>
<td>Veteran, Employee and Citizen Health Care Facility Investigation Records-VA</td>
<td>8/31/2009</td>
<td>The records in this system include copies of reports of investigations concerning employees, patients and private citizens, involving injuries, property damage, accidents, thefts, assaults, discrimination, complaints and unethical conduct.</td>
<td>Shonta Wright</td>
</tr>
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<tr>
<td>33VA113 (Consolidated)</td>
<td>National Prosthetic Patient Database (NPPD)-VA</td>
<td>10/19/2009</td>
<td>This system contains information used for tracking procurement and usage of prosthetics, orthotics and other aids including item issued to the patient, processing time and tracking information for the device.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>34VA12/75 FR 19818</td>
<td>Veteran, Patient, Employee, and Volunteer Research and Development Project Records-VA</td>
<td>5/27/2010</td>
<td>The records in this system are related to research projects and include medical records of veterans, patients and volunteers for studies as well as evaluations of researchers.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>36VA29/83 FR 44407</td>
<td>Veterans and Uniformed Services Personnel Programs of U.S. Government Life Insurance-VA</td>
<td>8/30/2018</td>
<td>The records in this system are used to administer statutory government life insurance programs for veterans, members of the uniformed services, and their dependents, and include contact information, identifying information such as Social Security Number, military service record and payment information.</td>
<td>Joshua Robinson</td>
</tr>
<tr>
<td>37VA27/79 FR 41744</td>
<td>Beneficiary Fiduciary Field System (BFFS)-VA</td>
<td>7/17/2014</td>
<td>The records in this system collect information to provide authorized individuals access to VA on behalf of VA beneficiaries.  It includes identifying information such as Social Security Number, assessments, economic and social information regarding beneficiaries and fingerprints, qualification information for fiduciaries.</td>
<td>Ryan Perry, Jennifer Copeland</td>
</tr>
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<tr>
<td>38VA21 (Consolidated)</td>
<td>Veterans and Beneficiaries Identification Records Location Subsystem-VA</td>
<td>6/4/2001</td>
<td>The records in this system include identifying information, military discharge information, and claims information related to veterans and their beneficiaries</td>
<td>Dawn Happel</td>
</tr>
<tr>
<td>41VA41</td>
<td>Veterans and Dependents National Cemetery Gravesite Reservation Records-VA</td>
<td>(Published Prior to 1995)</td>
<td>This system contains information related to veterans and their dependents who have made gravesite reservations with the NCA.</td>
<td>LaKisha Wright</td>
</tr>
<tr>
<td>42VA41</td>
<td>Veterans and Dependents National Cemetery Interment Records-VA</td>
<td>(Published Prior to 1995)</td>
<td>This system contains information related to veterans and their dependents who are buried at an NCA location.</td>
<td>LaKisha Wright</td>
</tr>
<tr>
<td>43VA008/86 FR 6992</td>
<td>Veterans, Dependents of Veterans, and VA Beneficiary Survey Records—VA</td>
<td>1/25/2021</td>
<td>The purpose of this system of records is to collect data about the characteristics of America’s Veteran, service member, family member, and beneficiary populations through surveys that may be augmented with information from several existing VA systems of records and with information from non-VA sources.</td>
<td>Ryan Stiegman</td>
</tr>
<tr>
<td>44VA01/78 FR 66803</td>
<td>Veterans Appellate Records System-VA</td>
<td>11/6/2013</td>
<td>Documents in this system concern appeals to the Board of Veterans Appeals regarding initial decisions on claims for Federal Veteran’s benefits and includes contact information, transcripts and fee agreements.</td>
<td>Kary Charlebois</td>
</tr>
<tr>
<td>45VA21/75 FR 61865</td>
<td>Veterans Assistance Discharge System-VA</td>
<td>10/6/2010</td>
<td>The information in this system is from separation documents (DD Forms 214, 215) filed by veterans released from active military service since March 1973.</td>
<td>Dawn Happel</td>
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<tr>
<td>48VA40B/75 VA 65063</td>
<td>Veterans (Deceased) Headstone or Marker Records-VA</td>
<td>10/21/2010</td>
<td>The records in this system relate to deceased veterans and their eligible family members and consist primarily of Military Service Data, place of burial, and data on headstone or marker.</td>
<td>LaKisha Wright</td>
</tr>
<tr>
<td>54VA10NB3/80 FR 11527</td>
<td>Veterans and Beneficiaries Purchased Care Community Health Care Claims, Correspondence, Eligibility, Inquiry and Payment Files-VA</td>
<td>3/3/2015</td>
<td>The documents in this system concern veterans and their family members seeking health care including identifying information such as Social Security Number, military service information, claims information and third party liability information as well as contact information for health care providers.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>55VA26 (Consolidated; Contains Exemptions)</td>
<td>Loan Guaranty Home, Condominium and Manufactured Home Loan Applicants Records, Specially Adapted Housing Applicant Records and Vendee Loan Applicant Records-VA</td>
<td>1/23/2014</td>
<td>This system includes records from disabled veterans who have applied for and received specially adapted housing assistance, veterans and their spouses who have applied for and received VA housing credit, and individuals purchasing VA owned properties or receiving such property via transfer.</td>
<td>Randy Cope</td>
</tr>
<tr>
<td>57VA10B2A/81 FR 59271</td>
<td>Voluntary Service Records-VA</td>
<td>8/29/2016</td>
<td>The records in this system contain information related to volunteers at a VA health care facility, VA regional office, or VA cemetery provided by the volunteer on VA Form 10-7055 &quot;Application for Voluntary Service&quot;</td>
<td>Shonta Wright</td>
</tr>
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<tr>
<td>58VA21/22/28 84 FR 4138</td>
<td>Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records-VA</td>
<td>2/14/2019</td>
<td>This system contains records relating to the administration of claims of veterans, servicemembers, reservists, their spouses and dependents for a wide variety of Federal veteran's benefits.</td>
<td>Michael Palmer</td>
</tr>
<tr>
<td>60VA21/ 75 FR 61861</td>
<td>Repatriated Prisoners of War-VA</td>
<td>10/6/2010</td>
<td>The records in this system relate to claims by repatriated prisoners of war for a wide variety of Federal Veteran's benefits and include identifying information such as Social Security Number, military service, disability information and days interned as a POW.</td>
<td>Julian Wright</td>
</tr>
<tr>
<td>63VA05</td>
<td>Grievance Records-VA</td>
<td>(Published Prior to 1995)</td>
<td>This system contains records related to grievances filed by current or former VA employees including witness statements, correspondence, and decision.</td>
<td>E. Andre Douglas</td>
</tr>
<tr>
<td>64VA10RCS/ 81 FR 36655</td>
<td>Readjustment Counseling Program (RCS) Vet Center Program-VA</td>
<td>6/7/2016</td>
<td>The records in this system contain patient eligibility and treatment information for eligible veterans, servicemembers and their family members who request and/or are provided readjustment counseling.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>65VA122/ 74 FR 33024</td>
<td>Community Placement Program-VA</td>
<td>7/9/2009</td>
<td>This system contains information on State and/or local active licensed Community Placement Programs and their operators including contact information, list of veterans receiving care at the facility, diagnoses of veterans and licensing information for the facility.</td>
<td>Shonta Wright</td>
</tr>
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<tr>
<td>66VA53/84 FR 16145 (Contains Exemptions)</td>
<td>Inspector General Hotline (Complaint Center) Records</td>
<td>4/17/2019</td>
<td>The records in this system relate to individuals who are subjects of complaints, complainants and witnesses of official complaints made to the VA Office of Inspector General and includes identifying information such as Social Security Number, contact information, and investigation reports.</td>
<td>Christopher Connor (OIG)</td>
</tr>
<tr>
<td>68VA05</td>
<td>VA Employee Counseling Services Program Records-VA</td>
<td>(Published Prior to 1995)</td>
<td>This system contain medical and counseling information related to treatment of VA employees or their immediate family members for alcohol or drug abuse or emotional health problems at Federal, State, local or private institutions with agreements with the VA to provide treatment.</td>
<td>HR Mgmt &amp; Labor Relations</td>
</tr>
<tr>
<td>69VA131 (Consolidated)</td>
<td>Ionizing Radiation Registry-VA</td>
<td>12/8/2008</td>
<td>The documents in this system consist of code sheet records and medical records for veterans who may have been exposed to ionizing radiation while on active duty and had an Ionizing Radiation Registry (IRR) examination at a VA medical facility.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>71VA53/84 FR 16138</td>
<td>The Office of Inspector General Management Information System (MIS)-VA</td>
<td>4/17/2019</td>
<td>This system maintains human resources information on VA OIG personnel, including emergency contacts, training records, and productivity data.</td>
<td>Christopher Connor (OIG)</td>
</tr>
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<tr>
<td>73VA10A2A/ 78 FR 27481</td>
<td>Health Professional Scholarship Program, and Visual Impairment and Orientation and Mobility Professional Scholarship Program-VA</td>
<td>5/10/2013</td>
<td>The information in this system relate to applicants for scholarships under the Health Professional Scholarship Program (HPSP) and Visual Impairment and Orientation and Mobility Professional Scholarship Program (VIOMPS)</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>75VA001B/ 74 FR 30361</td>
<td>Department of Veteran's Affairs Secretary's Official Correspondence Records-VA</td>
<td>6/25/2009</td>
<td>This system contains information including mailing address, phone number, email address and any supporting documentation of individuals who voluntarily supply their personal contact information when contacting the VA or its representatives.</td>
<td>Daniel Navarra</td>
</tr>
<tr>
<td>76VA05/ 65 FR 45131</td>
<td>General Personnel Records (Title 38)-VA</td>
<td>7/20/2000</td>
<td>This system maintains human resources information on VA employees appointed under Title 38 U.S.C. 7306, 7401(1), 7401(3) and 38 U.S.C. 7405 including work history, training records, certifications and benefits.</td>
<td>Lauren Kuiper-Rocha</td>
</tr>
<tr>
<td>77VA10A4/ 85 FR 7395</td>
<td>Health Care Provider Credentialing and Privileging Records-VA</td>
<td>2/7/2020</td>
<td>The documents in this system relate to the credentialing and privileging of health care providers currently or formerly employed or otherwise utilized by the VHA and applicants to the VHA for health care provider positions.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>79VA10 / 85 FR 84114</td>
<td>Veterans Health Information Systems and Technology Architecture (VistA) Records-VA</td>
<td>12/23/2020</td>
<td>This system maintains a variety of information on current and former VA employees, contractors, patients, members of their immediate family, and volunteers. The records include employee productivity information, patient medical information, computer access information, budget and supply information.</td>
<td>Shonta Wright</td>
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<tr>
<td>83VA07/73 FR 74578</td>
<td>VA Police Badge and Training Records System-VA</td>
<td>12/8/2008</td>
<td>The records in this system contain information related to VA police officers, including personal information, examination scores and duty station.</td>
<td>Thomas Napier</td>
</tr>
<tr>
<td>86VA0051/73 FR 45530</td>
<td>Worker's Compensation-Occupational Safety and Health/Management Information System-VA</td>
<td>8/5/2008</td>
<td>This system contains active claim files with the Office of Worker's Compensation Programs (OWCP) involving current and former VA employees who have incurred a job-related injury/disease.</td>
<td>Frank Denny</td>
</tr>
<tr>
<td>87VA005OP/81 FR 3862</td>
<td>Customer User Provisioning System (CUPS)-VA</td>
<td>1/22/2016</td>
<td>The information in this system includes the name, user-ID and contact information for all VA personnel who have been granted access to the automated resources of VA Enterprise Operations (EO).</td>
<td>Scott Beck</td>
</tr>
<tr>
<td>88VA244/83 FR 40140</td>
<td>Centralized Accounts Receivable System/Centralized Accounts Receivable On-Line System (CAR/CAROLS, combined system referred to as CAO)</td>
<td>8/13/2018</td>
<td>This system contains documents related to collection of debts owed to the US by individuals and other entities who participated in benefit programs, received erroneous pay or whose debt to any Federal, State or local agency was referred to the VA.</td>
<td>Jaime Manzano</td>
</tr>
<tr>
<td>89VA10NB/78 FR 76897</td>
<td>Income Verification Records-VA</td>
<td>12/19/2013</td>
<td>The documents in this system include Federal Tax Information (FTI), social security information, pay stubs and other earning receipts for veterans and their spouses or dependents who have applied for or received VA health care benefits.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>90VA194/74 FR 17283</td>
<td>Call Detail Records-VA</td>
<td>4/14/2009</td>
<td>This system contains call detail records of individuals who are assigned VHA telephone numbers, are authorized to use VHA telephone numbers or who bill calls to VHA.</td>
<td>Shonta Wright</td>
</tr>
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<tr>
<td>93VA131 / (Consolidated)</td>
<td>Gulf War Registry-VA</td>
<td>3/16/2009</td>
<td>The documents in this system consist of code sheet records which document responses to questionnaires from veterans who may have been exposed to toxic substances or environmental hazards while serving during the Gulf War from August 2, 1990.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>97VA10 / 85 FR 84119</td>
<td>Consolidated Data Information System-VA</td>
<td>12/23/2020</td>
<td>This system contains medical records and personal information such as social security numbers and dates of birth for veterans, their dependents, active duty personnel, and those who receive health care service at the VA for purposes of compiling statistical studies supporting VA policies regarding health services.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>98VA104 / 75 FR 4458</td>
<td>Disaster Emergency Medical Personnel System (DEMPS)-VA</td>
<td>1/27/2010</td>
<td>The information in this system is from applications from VA employees to be deployed as health care providers in times of national emergencies.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>99VA13 / 74 FR 14613</td>
<td>Automated Safety Incident Surveillance and Tracking System-VA</td>
<td>3/31/2009</td>
<td>This system contains contact information, personal identifying information and information regarding work related injuries for VA employees, contractors, volunteers and other individuals performing services for the VA, to track medical care and services provided and identify system-wide problems.</td>
<td>Shonta Wright</td>
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<tr>
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<tr>
<td>100VA10H/ 86 FR 6988</td>
<td>Patient Advocate Tracking System Replacement (PATS–R)-VA</td>
<td>1/25/2021</td>
<td>These records contain complaints from individuals regarding VA medical care, benefits, or encounters with health care facility personnel and information used to investigate and resolve the issues.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>101VA05/ 65 FR 45137</td>
<td>Professional Standards Board Action and Proficiency Rating Folder (Title 38)-VA</td>
<td>7/20/2000</td>
<td>This system contains personal information such as date of birth and Social Security Number, employment information and actions by the Professional Standards Board regarding personnel actions.</td>
<td>Lauren Kuiper-Rocha</td>
</tr>
<tr>
<td>102VA05/ 65 FR 46551</td>
<td>Agency-Initiated Personnel Actions (Title 38)-VA</td>
<td>7/28/2000</td>
<td>The records in this system contain identifying information such as contact information and Social Security Number for current and former VA employees and supporting documentation related to processing of disciplinary and adverse actions.</td>
<td>Lauren Kuiper-Rocha</td>
</tr>
<tr>
<td>103VA07B/ 73 FR 74580</td>
<td>Police and Security Records-VA</td>
<td>12/8/2008</td>
<td>This system contains records relating to veterans, VA employees and other individuals who have been a complainant or witness to a crime or accident or had a VA identification card prepared for them.</td>
<td>Thomas Napier</td>
</tr>
<tr>
<td>105VA131/ 85 FR 7407</td>
<td>Agent Orange Registry-VA</td>
<td>2/7/2020</td>
<td>The documents in this system consist of code sheet records from examinations of veterans who may have been exposed to dioxin or other toxic substances in an herbicide or defoliant.</td>
<td>Shonta Wright</td>
</tr>
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<tr>
<td>106VA17/ 74 FR 41490</td>
<td>Compliance Records, Response, and Resolution of Reports of Persons Allegedly Involved in Compliance Violations-VA</td>
<td>8/17/2009</td>
<td>This system contains records of complaints to the VHA Office of Compliance and Business Integrity Help Line and include contact information for the complainant and investigatory documents.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>107VA008B/ 86 FR 6971</td>
<td>Health Program Evaluation-VA</td>
<td>1/25/2021</td>
<td>The information in this system is obtained from records of clinical assessments of patients conducted at VA facilities and compiled to conduct analyses and projections to improve VA services.</td>
<td>Ryan Stiegman</td>
</tr>
<tr>
<td>108VA10NC9/ 85 FR 7401</td>
<td>Spinal Cord Injury and Disorders (SCI/D) Registry and Outcomes Program- VA</td>
<td>2/7/2020</td>
<td>This system contains identifying information and treatment information for veterans who are receiving VA health care services for spinal cord injury and disorders.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>110VA10/ 75 FR 3972</td>
<td>Employee Incentive Scholarship Program-VA</td>
<td>1/25/2010</td>
<td>The documents in this system contain identifying information such as contact information, Social Security Number and award amount for VA employees who apply for educational assistance awards under the provisions of VA Employee Incentive Scholarship Program (EISP)</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>113VA112/ 74 FR 21742</td>
<td>Telephone Service for Clinical Care Records-VA</td>
<td>5/8/2009</td>
<td>This system contains clinical care documents for patients who contact Call Centers at VA health care facilities.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>114VA10/ 86 FR 6996</td>
<td>The Revenue Program-Billing and Collections Records-VA</td>
<td>1/25/2021</td>
<td>The information in this system includes identifying information for individuals who have received healthcare and their healthcare providers, as well as treatment information and related charges for the purpose of billing and collections from third party payers.</td>
<td>Shonta Wright</td>
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</table>
## VA Privacy Act Systems of Records

<table>
<thead>
<tr>
<th>SOR Number/ Federal Register Citation</th>
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</thead>
<tbody>
<tr>
<td>115VA10/85 FR 44953</td>
<td>Education Debt Reduction Program-VA</td>
<td>7/24/2020</td>
<td>This system contains information from VA employees who apply for educational assistance awards under the provisions of the VA Education Debt Reduction Program (EDRP) and include identifying information such as Social Security Number, and contact information as well as educational loan information and any award amounts.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>116VA08/77 FR 5313</td>
<td>Historical Alternative Dispute Resolution Data-VA</td>
<td>2/2/2012</td>
<td>The documents in this system relate to Alternate Dispute Resolution (ADR) cases entered into by VA employees and other individuals and contain employment information for ADR participants, administrative information on the case and the outcome.</td>
<td>Laurie Young</td>
</tr>
<tr>
<td>117VA10NA6/85 FR 7389</td>
<td>Veterans Canteen Service (VCS) Payroll Deduction Program (PDP), Point of Sale (POS) Help Desk and eCommerce-VA</td>
<td>2/7/2020</td>
<td>The records in this system include customer identification information including Social Security Number, purchases, account balance and pay status for VA employees enrolled in the Veterans Canteen Service Payroll Deduction System.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>119VA005R1C/80 FR 68618</td>
<td>Freedom of Information Act (FOIA) Records-VA</td>
<td>11/5/2015</td>
<td>This system contains contact information for individuals who have filed Freedom of Information Act and Privacy Act requests with the VA as well as processing information and the responses to the requests.</td>
<td>Doloras Johnson</td>
</tr>
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<tr>
<td>121VA10P2/ 79 FR 8245</td>
<td>National Patient Databases-VA</td>
<td>2/11/2018</td>
<td>This system contains records for all individuals receiving and providing health care from VHA and includes patient medical record abstracts, patient identifying information, benefits and Patient Satisfaction Survey Data for the purposes of statistical data and workload tracking.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>130VA10P2/ 81 FR 58005</td>
<td>MyHealtheVet Administrative Records-VA</td>
<td>8/24/2016</td>
<td>The records in this system contain personally identifying information such as date of birth, Social Security Number, and contact information for individuals registered for a MyHealthVet account as well as transaction information and web analytics.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>131VA047 (Consolidated)</td>
<td>Purchase Credit Card Program-VA</td>
<td>9/9/2015</td>
<td>This system contains personal information such as Social Security Number, contact information, and charge card applications and statements for all VA employees who have a Government issues charge card.</td>
<td>Jaime Manzano</td>
</tr>
<tr>
<td>132VAOSDBU/ 86 FR 7923</td>
<td>VA VetBiz Assistance Program Pages - VA</td>
<td>2/2/2021</td>
<td>The records in this system contain data on Federal, state and local assistance programs and their key personnel including contact information for organization that have registered with the Center for Veterans Enterprise.</td>
<td>Carol Cleveland</td>
</tr>
<tr>
<td>136VA19E (Consolidated)</td>
<td>Library Network (VALNET)-VA</td>
<td>11/26/2010</td>
<td>This system contains personal information including Social Security Number, contact information, and work location for any individual who has used the VA interlibrary loan services.</td>
<td>Shonta Wright</td>
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<tr>
<td>137VA005Q/74 FR 37309</td>
<td>Veterans Information Solutions (VIS)-VA</td>
<td>7/28/2009</td>
<td>The information in this system is consolidated from information gathered from the BIRLS, VADIR, BDN, and RBA2000 systems for determination of eligibility for veteran’s benefits and includes identifying information such as Social Security Numbers, contact information and military service information.</td>
<td>Alexander Torres</td>
</tr>
<tr>
<td>138VA005Q/74 FR 37093</td>
<td>Veterans Affairs/Department of Defense Identity Repository (VADIR)-VA</td>
<td>7/27/2009</td>
<td>This system contains records for veterans, service members and their dependents for the purpose of distributing the information to other VA systems who require the information for benefits eligibility. The information includes identifying information including Social Security Numbers, military service records and compensation information.</td>
<td>Alexander Torres</td>
</tr>
<tr>
<td>140VA00REG/85 FR 36664</td>
<td>Department of Veterans Affairs Federal Docket Management System Commenter Information (VAFDMS Commenter Info)-VA</td>
<td>6/17/2020</td>
<td>The information in this system includes contact information for individuals who have voluntarily submitted public comment to a VA rulemaking notice.</td>
<td>Jeffrey Martin</td>
</tr>
<tr>
<td>141VA005Q3/74 FR 11186</td>
<td>Executive Veterans Affairs Contact Management System (Exec VA)-VA</td>
<td>3/16/2009</td>
<td>This system contains identifying information including Social Security Number, contact information, financial, and personnel information for veterans and their dependents who have submitted inquiries to the VA regarding veteran’s issues.</td>
<td>Robert Mark</td>
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<tr>
<td>142VA114/76 FR 67561</td>
<td>Community Residential Care and Medical Foster Home Programs – VA</td>
<td>11/1/2011</td>
<td>The records in this system include personal identifying information including Social Security Numbers, background checks, financial information, home inspections and medical records for veterans who reside in Community Residential Care or Medical Foster Home homes.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>144VA026/72 FR 53622</td>
<td>General Counsel Legal Automation Workload System (GCLAWS)-VA</td>
<td>9/19/2007</td>
<td>This system provides case tracking and management tools for the Office of General Counsel and may include identifying information including Social Security Number, contact information, financial information and medical information for Veterans and their beneficiaries, VA employees and service providers.</td>
<td>Suzanne Hill</td>
</tr>
<tr>
<td>145VA005Q3/73 FR 15852</td>
<td>Department of Veterans Affairs Personnel Security File System (VAPSFS)-VA</td>
<td>3/25/2008</td>
<td>The information in this system is provided by VA employees, contractors and anyone needing long term access to VA facilities and include fingerprints, background investigations, interview results as well as security violation records.</td>
<td>Trish Moore</td>
</tr>
<tr>
<td>146VA005Q3/73 FR 16093</td>
<td>Department of Veterans Affairs Identity Management System (VAIDMS)-VA</td>
<td>3/26/2008</td>
<td>The information in this system is provided by VA employees, contractors and anyone needing long term access to VA facilities and includes identifying information such as Social Security Number, Personal Identity Verification Card (PIV) information and the results of background investigations.</td>
<td>Christopher Layton</td>
</tr>
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<tr>
<td>147VA10NF1/81 FR 45597</td>
<td>Enrollment and Eligibility Records-VA</td>
<td>7/14/2016</td>
<td>This system contains records related to anyone who has applied for VA health benefits and may include identifiers such as date of birth, contact information, images, financial information, insurance and treatment information.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>149VA008A/86 FR 6985</td>
<td>Non-Health Data Analyses and Projections for VA Policy and Planning-VA</td>
<td>1/25/2021</td>
<td>This system contains records related to anyone who has applied for VA non-health related benefits and may include identifying information such as Social Security Number, military service information, financial information and claims information.</td>
<td>Ryan Stiegman</td>
</tr>
<tr>
<td>150VA19/73 FR 72117</td>
<td>Administrative Data Repository-VA</td>
<td>11/26/2008</td>
<td>The records in this system include identifying information including Social Security Number, contact information, educational background, financial information, military service and eligibility information for VHA patients and their providers.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>151VA005OP6/80 FR 27437</td>
<td>Inquiry Routing &amp; Information System (IRIS)--VA</td>
<td>5/13/2015</td>
<td>This system tracks inquiries and suggestions submitted via the VA Web Site or VA Call Center and contains contact information, identifying information such as Social Security Number and military service numbers for individuals who contacted the VA.</td>
<td>Diane Huber</td>
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<tr>
<td>152VA10P6/81 FR 5033</td>
<td>Ethics Consultation Web-based Database (ECWeb)- VA</td>
<td>1/29/2016</td>
<td>The information in this system relates to ethical consultations for VHA medical treatment facilities and includes medical records, identifying information such as Social Security Number, employment information, and information on health care providers for individuals who have sought VA health care services.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>155VA10NB/80 FR 11531</td>
<td>Customer Relationship Management System (CRMS)-VA</td>
<td>3/3/2015</td>
<td>The records in this system are telephone and web chat inquiries from veterans, their dependents and other individuals and include information such as health benefits, medical claims, and human resources management.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>158VA10NC5/75 FR 65060</td>
<td>Veterans Crisis Line Database - VA</td>
<td>10/21/2010</td>
<td>This system includes information from veterans and friends and family of veterans who access the National Suicide Hotline including the name of the call responder, the call recording, and medical records for veterans receiving referrals.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>160VA10A2/78 FR 36035</td>
<td>All Employee Survey-VA</td>
<td>6/14/2013</td>
<td>This system collects VA employee survey responses and comments and includes demographic information and workgroup codes.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>161VA10A2/83 FR 11297</td>
<td>Veterans Health Administration Human Capital Management-VA</td>
<td>3/14/2018</td>
<td>This system contains information from Veterans Affairs Central Office, VHA, VHA Canteen, VHA Central Office, VBA, and NCA personnel and includes identifying information such as Social Security Number, employment information, education, survey responses and assessments.</td>
<td>Shonta Wright</td>
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<tr>
<td>162VA10E1B/ 85 FR 7404</td>
<td>Investigative Database-OMI-VA</td>
<td>2/7/2020</td>
<td>This system contains information on persons receiving and providing care from the VHA and includes medical information, identifying information such as Social Security Number, contact information, treatment information for the purposes of investigations by the Office of Medical Inspector.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>163VA005Q3 (Consolidated)</td>
<td>Veterans Tracking Application( VTA)/Federal Case Management Tool (FCMT)-VA</td>
<td>4/15/2014</td>
<td>The information in this system relates to veterans, servicemembers and other individuals working in combat zones and includes identifying information such as Social Security Number, combat exposures and deployment information, disability, injury, compensation and benefit information.</td>
<td>Georgia Bridges</td>
</tr>
<tr>
<td>165VA05CCSP/ 77 FR 54660</td>
<td>Child Care Subsidy Program -VA</td>
<td>9/5/2012</td>
<td>The information in this system includes identifying information such as Social Security Number, income information, child's date of birth and day care provider information from VA employees who apply for child care subsidies.</td>
<td>Willie Swailes</td>
</tr>
<tr>
<td>168VA005/ 86 FR 6975</td>
<td>Health Information Exchange–VA</td>
<td>1/25/2021</td>
<td>The records and information stored in VA computer systems, including the Data Access Service (DAS) and VA contracted systems, such as Cerner products, may be used for the ongoing communication of current healthcare, benefit and claims adjudication data, for VA Data Sharing and interoperability initiatives with VA partners.</td>
<td>Shonta Wright</td>
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<tr>
<td>169VA10NC/77 FR 56914</td>
<td>Veteran Child Care Programs-VA</td>
<td>9/14/2012</td>
<td>The records in this system relate to children who received child care services and their parents who receive treatment at VA and include identifying information for the child including date of birth and emergency contact information for the child's care provider.</td>
<td>Shonta Wright</td>
</tr>
<tr>
<td>170VA22/78 FR 12423</td>
<td>Principles of Excellence Centralized Complaint System - VA</td>
<td>2/22/2013</td>
<td>This system collects complaints regarding VA educational assistance benefits and includes information such as identifying information including Social Security Number and records of communication with the complainant.</td>
<td>Lucas Tickner</td>
</tr>
<tr>
<td>171VA056A/78 FR 63311</td>
<td>Human Resources Information Systems Shared Service Center (HRIS SSC)-VA</td>
<td>10/23/2013</td>
<td>This system maintains personnel data related to VA employees, contractors and appointees and include contact information, identifiers such as Social Security Number, work history, pay history, education and training.</td>
<td>Rick Osborne</td>
</tr>
<tr>
<td>172VA10A7/85 FR 52415</td>
<td>VHA Corporate Data Warehouse-VA</td>
<td>8/25/2020</td>
<td>The records in this system relate to individuals receiving or providing care at VA or DoD facilities and include health records, identifying information such as Social Security Number, health insurance information, benefits and employee data such as compensation.</td>
<td>Shonta Wright</td>
</tr>
<tr>
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<tr>
<td>173VA005OP2/78 FR 66806</td>
<td>VA Mobile Application Environment (MAE) - VA</td>
<td>11/6/2013</td>
<td>The information in this system is from veterans, their beneficiaries, caregivers and other individuals with access to VA IT services and includes data entered into applications maintained by VA including demographics, identifying information such as Social Security Number, health-related information, benefits and military history.</td>
<td>Warren Thames</td>
</tr>
<tr>
<td>175VA41A/81 FR 54919</td>
<td>VA National Cemetery Pre-Need Eligibility Determination Records - VA</td>
<td>8/17/2016</td>
<td>This system includes information on veterans, servicemembers and their family members and include contact information, socioeconomic information, military history and supporting information for caregivers or representatives.</td>
<td>LaKisha Wright</td>
</tr>
<tr>
<td>180VA10D/83 FR 64935</td>
<td>HealthShare Referral Manager (HSRM)-VA</td>
<td>12/18/2018</td>
<td>This system automatically generates referrals and authorizations for all Veterans receiving care in the VA community and contains information including identifying information such as Social Security Number, contact information, taxpayer identification, eligibility and health care provider details.</td>
<td>Robert Hassinger</td>
</tr>
<tr>
<td>181VAOSDBU/85 FR 22798</td>
<td>Center for Verification and Evaluation (CVE) VA VetBiz Vendor Information Pages (VIP) - VA</td>
<td>4/23/2020</td>
<td>This system gathers and maintains information on small businesses owned and controlled by Veterans to enable them to compete for Federal contracts and work with the Small Business Administration for Veteran related services.</td>
<td>Ray Dockery</td>
</tr>
<tr>
<td>186VA10D/86 FR 6979</td>
<td>Community Care (CC) Provider Profile Management System (PPMS)-VA</td>
<td>1/25/2021</td>
<td>This system is focused on the implementation and maintenance of a provider directory to be used by the multiple VA portfolios.</td>
<td>Rashida Franklin</td>
</tr>
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<tr>
<td>190VA70/ 85 FR 23134</td>
<td>Matter Tracking System (MTS)-VA</td>
<td>4/24/2020</td>
<td>The information in this system is used for reporting and tracking incidents contemplated by the Department of Veterans Affairs Accountability and Whistleblower Protection Act of 2017 and includes records from Whistleblowers, Disclosing Parties and Persons of Interest.</td>
<td>Tanya Guimont</td>
</tr>
<tr>
<td>194VA189/ 85 FR 84123</td>
<td>PayVA (QCR) Debt Management</td>
<td>12/23/2020</td>
<td>The information collected from the PayVA user is needed to verify the information entered is applied to the correct debt.</td>
<td>John W. Scott/Alicia Pagel (Debt Management Center)</td>
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</tbody>
</table>