



MORE
THAN A NUMBER

The Identity Theft Remediation Process

Has my identity been compromised?

- ⚠ Unexplained charges?
- ⚠ Notification of an account you didn't open?
- ⚠ Did not receive bills?
- ⚠ Denied credit?

NO

YES

1



Alert your local police — keep a copy of the report on hand.

2



Check the FTC guidance on identity theft and file a complaint:
www.IdentityTheft.gov

3



Contact your financial institution or credit card company and challenge any unauthorized accounts/purchases.

4



Order a free copy of your credit report. (Everyone is entitled to one, once a year!)
www.AnnualCreditReport.com

5



Place a fraud alert on your credit report and review carefully.

IMPORTANT INFORMATION for Veterans or Beneficiaries

Email: VAidtheft@va.gov

Call Toll-Free: 1-855-578-5492
(M-F, 8 am – 8 pm EST)

Website: www.va.gov/identitytheft

EQUIFAX
1-888-766-0008

TRANSUNION
1-800-680-7289

EXPERIAN
1-888-397-3742

VA



U.S. Department of Veterans Affairs
Office of Information and Technology
Office of Information Security