#1 Response

Horan, James

From: Alexander, Willie (VACO)
Sent: Tuesday, December 30, 2008 12:40 PM
To: Horan, James
Subject: RE: Information Quality Act request for correction

[redacted] is referencing the 2007 Federal Benefits for Veterans and Dependents book. The 2008 version - both print and on-line - has the correct number.

While OPIA does not maintain any links to previous years' editions, I found that the 2007 PDF files were still on the server, so an old bookmark or someone else's link could have pulled up last year's file. I have now deleted those obsolete files from the server, so even if someone has an old bookmark or link, the PDF with the erroneous 2007 South Bend CBOC number will not present itself.

Willie Alexander
Web Content Manager
VA Office of Public and Intergovernmental Affairs

From: Horan, James
Sent: Tuesday, December 30, 2008 9:15 AM
To: Alexander, Willie (VACO)
Subject: FW: Information Quality Act request for correction

Willie,

I received this request for correction of a phone number in one the VA's publications. Under the Information Quality Act, VA needs to respond to this request with either a remedy or provide reasons to refuse this request. I realize that the publication has already gone out but could there be a disclaimer or Notice put on the website?

I had originally contacted Bob Klear who suggested that he is not the appropriate contact and that you might be. If you are not the right person, if you know who is I will try to contact them.

Please let me know any resolution of this as we need to include it in our annual report to OMB.

Thanks for any help you can provide.

Jim Horan
IT Specialist CIPP/G
Records Mgt Service
Department of Veterans Affairs
Ph #202 461-7459

From: Klear, Bob
Sent: Tuesday, December 30, 2008 8:58 AM
To: Horan, James
Subject: Re: Information Quality Act request for correction

I have nothing to do with the website or publications. The content manager for the website is Willie Alexander, last I knew. And of course, whether or not it is an error has to be determined by VA, not someone from outside. Contact Willie, he will know better than me.